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Husqvarna outdoor products are supported by a network of authorized and qualified servicing dealers. Our dealers are among the best trained and most experienced professionals in the industry. Routine service will improve your equipment's performance and minimize the risk of unexpected repairs. During your service appointment at one of our dealers, the technician will:Begin with a functionality check of both safety and operationUse only genuine Husqvarna parts as needed to ensure quality performanceTest run and clean the unit before returning it to you along with a full maintenance report. Parts supportDid you know some Husqvarna products are comprised of more than a thousand parts? That's why we're constantly striving to offer the industry's best parts support network. Each of our original manufacturer parts is designed for optimum performance, built of the highest-quality materials and inspected for quality assurance. All authorized Husqvarna dealers use only genuine parts from our company. Locate a servicing dealer near youLearn more about genuine parts Where can I find a list of Husqvarna dealers in my area? There are many reasons to choose Husqvarna. One of them is that only authorized dealers sell our products. Husqvarna dealers make customer satisfaction a top priority, with expert advice, professional support and proactive maintenance throughout the product's entire life cycle. There's a strong commitment to provide quality products and total solution offers while building solid, meaningful customer partnerships. Contact your local Husqvarna dealer to find out how using Husqvarna products and dealer services can improve your company's productivity and lower costs of operation. Provided by university-trained techniciansHusqvarna University is a web-based learning management system for dealers in the industry. This unique tool enables our authorized dealers to regularly update their understanding of Husqvarna products and accessories, and continuously perfect their skills at service and repairs.Read more about Genuine ServiceGenuine spare parts from HusqvarnaDepending on which model you choose, your Husqvarna product can be made of more than a thousand parts, each made of the highest quality materials and design. By replacing them with only genuine original parts, you'll ensure your Husqvarna maintains optimum performance and safety throughout its life cycle.Read more about Genuine Spare PartsContinuous service at your Husqvarna dealerServicing your machine on a continuous basis will minimize the risk of unexpected downtime. Service comprises a complete check-up, starting with a functionality check, which includes both the operational and safety system. To ensure the quality and integrity of your equipment we recommend only genuine Husqvarna spare parts. Finally, a test run is performed, and the unit is cleaned and delivered to you, along with a full maintenance service report. We think of a product as not just the power tool itself, but the entire experience you have with it across its lifetime. This means you can count on your authorised Husqvarna dealer to give you sound advice on the total operational cost of machine before you buy it, and first-rate service afterward.We think of a product as not just the power tool itself, but the entire experience you have with it across its lifetime. This means you can count on your authorised Husqvarna dealer to give you sound advice on the total operational cost of machine before you buy it, and first-rate service afterward. When you bring your machine in for service at your authorised Husqvarna dealer, that service is carried out by a highly competent specialist trained for that machine, working in a fully equipped workshop with customised tools, and using only genuine Husqvarna spare parts.Most workshops have fixed prices for all service packages. A detailed service plan, scheduled over a number of time intervals, is available for every Husqvarna machine. Servicing your machines at the proposed times allows them to perform optimally, and minimises the cost to you of unexpected downtime.Just as importantly, your tools will last longer and you'll enjoy a healthy resale value when the time comes to trade them in. With regular preventive maintenance at your local dealer, you can head off future machine failure from wear, material fatigue, or maladjustment. Not only will you benefit from a safe, well-functioning machine, you'll also extend the life of the machine, save on running costs, and avoid machine standstill.Husqvarna machines lead a challenging life, in demanding environments. To ensure optimum performance, daily maintenance is essential. A list of recommended service intervals is included in your operator's manual. By following these service intervals you'll save time, and avoid expensive unplanned interruptions to your routine. Husqvarna Pre-Delivery InspectionWith our Pre-Delivery Inspection service, you can expect your Husqvarna product to be delivered in a ready-to-use condition. All the product's safety features will have been tested and confirmed to be fully functioning.Authorised Husqvarna dealers offer fixed service prices for all forms of service, and each product comes with a detailed service plan, divided into time intervals.After every service, your Authorized Husqvarna dealer will provide you with a completed service checklist, outlining the work done on your machine. Over time, this will allow your dealer to know exactly how you want your service. After a tough working season keeping your lawn flawless, your Automower® will be ready for a round of service and maintenance. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna Automower® robotic mowers. Cleaning / washing Electronic diagnostic (auto test) Software, update Blades, replacement Battery functional test (auto test) Battery charging Safety functions, test Functional check Please also check out our service offer for Automower®, which includes winter storage. For more service offers, speak to your dealer, as local offers may apply.We recommend bringing your machine to your dealer once a year. By doing so, you'll secure the optimum performance, maximum uptime, and long-term economic benefits that come with owning a healthy Husqvarna product. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna Automower® robotic mowers. Cleaning / washing Electronic diagnostic (auto test) Software, update Blades, replacement Battery functional test (auto test) Battery charging Safety functions, test Functional check Please also check out our service offer for Automower®, which includes winter storage. For more service offers, speak to your dealer, as local offers may apply.We recommend bringing your machine to your dealer once a year. By doing so, you'll secure the optimum performance, maximum uptime, and long-term economic benefits that come with owning a healthy Husqvarna product. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna garden tractors. Cleaning / washing Spark plug, replacement Air filter, inspection Engine oil, replacement Blade, sharpening and balancing Battery charging (if applicable) Controls, inspections Functional check For more service offers, speak to your dealer, as local offers may apply.We recommend bringing your machine to your dealer once a year. By doing so, you'll secure the optimum performance, maximum uptime, and long-term economic benefits that come with owning a healthy Husqvarna product. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna garden tractors. Cleaning / washing Spark plug, replacement Air filter, inspection Engine oil, replacement Fuel filter, replacement Belts, inspection Blade Housing inspection Blades, sharpening and balancing Safety switch, inspection Cutting deck, adjustment Battery charging Controls, inspections Functional check For more service offers, speak to your dealer, as local offers may apply.We recommend bringing your machine to your dealer once a year. By doing so, you'll secure the optimum performance, maximum uptime, and long-term economic benefits that come with owning a healthy Husqvarna product. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna riders. Cleaning / washing Spark plug, replacement Air filter, inspection Engine oil, replacement Fuel filter, replacement Belts, inspection Blade Housing inspection Blades, sharpening and balancing Safety switch, inspection Cutting deck, adjustment Battery charging Controls, inspections Functional check Don't forget to bring your rider service book when taking your rider in for service. The service book contains a record of when and how the Rider has been serviced by certified professionals. As evidence of servicing, the inspection will be noted and stamped by authorized Husqvarna dealer workshops listed in the Rider service book. The service book is an important document for warranty claims, and should follow the Rider at all times. For more service offers, speak to your dealer, as local offers may applyWe recommend bringing your machine to your dealer once a year. By doing so, you'll secure the optimum performance, maximum uptime, and long-term economic benefits that come with owning a healthy Husqvarna product. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna trimmers and brushcutters. Cleaning Spark plug, replacement Air filter, inspection Cooling system etc., inspection Fuel filter, replacement Cutting equipment, inspection Bevel gear, inspection Drive system inspection/ lubrication Carburettor, adjustment or software update Safety functions, test Functional check For more service offers, speak to your dealer, as local offers may apply.We recommend bringing your machine to your dealer once a year. By doing so, you'll secure the optimum performance, maximum uptime, and long-term economic benefits that come with owning a healthy Husqvarna product. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna Battery Series. Cleaning Electronic diagnostic (CST) Firmware update (Battery & machine) Battery functional test Battery, charging Safety functions, test Functional check Cooling system, inspection (Cutting equipment, inspection) (Sprocket inspection) For more service offers, speak to your dealer, as local offers may apply.We recommend bringing your machine to your dealer once a year. By doing so, you'll secure the optimum performance, maximum uptime, and long-term economic benefits that come with owning a healthy Husqvarna product. At your authorised full-service Husqvarna dealer, you'll receive a very high level of service. The following services, with recommended genuine parts, are included in our basic service offer for Husqvarna snow throwers and tillers. Spark plug, replacement Engine oil, replacement Breakpin, inspection Fan & auger, inspection Controls, inspections Functional check For more service offers, talk to your dealer as local offers may apply. Husqvarna Automower® installationAlthough it's possible to install your Automower yourself, we recommend you have the local dealer install the unit. They have the experience and training to do it in the most efficient manner. Most dealers offer an installation service, consult him to have your tailor made quotation.Husqvarna Automower® serviceHusqvarna Automower® Service packages can provide anything from software updates, blade replacement, and safety tests, to premium options like winter storage and home checkups.Learn moreHusqvarna Automower® winter storageAvailable with Automower® Service packages, Automower® winter hotel is the ideal way to ensure the same premium performance next season. In this service, your machine is inspected, cleaned, and waxed before being stored in warm, dry conditions.Learn more about Automower® winter storage Address: Unit 4 Glenmore Centre, Waterwells Business Park, Quedgeley, Gloucester, GL2 2AP Phone: 0344 844 4569 Opening hours: Mon - Fri 08.30am - 5.00pmDONCASTER service HUB Address: C/O Wincanton, Trax Park, Doncaster, DN4 5PD Phone: 0344 844 4569 Opening hours: Mon - Fri 07.30am - 4.00pm STONE DIAMOND TOOLS Address: Howley Park Road East, Morley, Leeds, LS27 0SW Phone: 0113 252 1587 Opening hours: Mon - Fri 07.30am - 4.00pm At our customer and service centres you meet trained and highly skilled staff – experts on your machines. And when choosing us as your long-term service partner, you can look forward to having a single dedicated service contact - for all your Husqvarna equipment. Husqvarna offers a global service network with a strong local presence. When you need a diamond tool, new equipment, technical service or expert advice, our service is just a phone call away. The more advanced service jobs and repairs are better handed over to the specially trained Husqvarna technicians. Many of our customers, professional users as well as rental companies, have chosen to outsource all technical service to their local Husqvarna service centre. Optimal performance is all about the interplay between you, the machine and all its parts. Our machine parts are thoughtfully engineered and rigorously tested to provide durability, efficiency and low cost in the long term. You can fix your string trimmer. Image Credit: Volga2012/iStock/GettyImages Just like any lawn tool, the Husqvarna weed eater string trimmer is bound to break down from time to time. Whether the problem is a broken weed eater head, a blocked engine or issues with the pull cord, rest assured there are ways to troubleshoot your small engine product. If your Husqvarna weed eater pull cord won't pull, it can be especially frustrating, but solving the problem may be easier than you think. Husqvarna Weed Eater Pull Cord Won't Pull These string trimmers are built with manual recoil starters (ropes) that start the combustion process. Sometimes, the rope rips or gets dislodged from its pulley or the recoil spring breaks. Do not pull on the cord too hard because doing so could damage the weed whacker. Usually, when pull cords are stuck, it is because the engine locked up, or the recoil assembly is jammed. If your Husqvarna 128ld pull cord is stuck, you can try removing the recoil assembly from its housing with a screwdriver or a power tool. Place the screws where they will not get lost. Pull on the cord to see if it works. If it does, the problem is likely with the engine or with a part. You can see if the carburetor is leaking or if the spark plugs need to be replaced. Other Weed Whacker Problems The engine could also be jammed with gunk or debris. Flush it with carburetor cleaner or WD-40 and then try to loosen the stuck parts with a wrench. You can then check the other components, like the muffler, to see if they are clogged or worn. Once all these steps have been completed, put the weed whacker back together again and try starting it. If it is still stuck, it is probably best to take it to a professional for repairs. Husqvarna sells weed eaters for homeowners and heavier-duty models for commercial landscapers. The medium-duty sort are gas-powered or battery-powered. If the pull cord on a gas-powered weed whacker is stuck, it could be due to a dirty carburetor, a malfunctioning spark plug or recoil starter or a blocked air filter. It could also be the result of fuel problems, like a flooded engine. More Troubleshooting Tips On other weed whacker models, the recoil pulley needs to be held steady with a screwdriver. Then, the cord has to be fed through the holes that are located in the pulley hub and housing. After that, you can attach the handle, tie knots in the two ends and let the pulley unwind. To replace the pull cord, get a replacement from the manufacturer and remove the housing on the weed whacker. You can also use some similar rope if you have any handy in the same size. Cut off about 5 feet and set it aside. Remove any remaining rope from the spool by pulling it out through the hole. Using a lighter, burn one end of the new piece of rope, as this will make threading it easier. Thread it through and tie a knot on the end in the spool. Secure it tautly, feed it in through the eye, trim to the right size and then feed it through the handle. Tie another knot and you should be able to use the cord again. These are fairly simple fixes, but if none of them work, it is best to take the tool to a dealer.