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## National rail line enquiries

You can mix and match Single fares for the cheapest possible return journey. You can book Anytime train tickets in advance, right up to the same day of travel. You can either choose to depart and return on specific dates or opt for an Open Return ticket, which gives you more flexibility on travel dates. They're Single tickets sold for both Standard and First Class seats, usually made available 12 weeks before departure. Alternatively, if you're travelling in a group of three to nine adults, you could use GroupSave for a discount of up to 33% on participating services. Find out more about cheap train tickets. You can go to sleep in one part of the country and wake up in a totally new place! Most popular routes London to Manchester London to Edinburgh London to Brighton We all know how expensive travel can be, but you could secure great deals on your long-distance rail journeys by booking in advance. The breakdown of refund fees for tickets bought online or using our apps is as follows: Ticket Value Refund Fee Up to £1.99 No fee £2 to £2.99 £1.00 £3 to £3.99 £1.50 £4 to £4.99 £2.00 £5 to £5.99 £3.00 £6 to £6.99 £4.00 >£7 £5.00 Refund for a cancelled train If your train is cancelled, you can use your existing ticket to travel on the next available service: Advance Singles – hop on the next available train with the same train operator. You can check the status of your refund in your account. Season Tickets allow you to travel at any time of day, and as much as you want for a specified period between two stations. If you have a mobile ticket and it has already been activated, you can no longer claim a refund on that journey. Don't forget to add your Railcard, if you have one, to get an even bigger discount. Follow the steps above to request a refund. Download our appFollow these simple steps to save money on your train tickets: Search online in our Journey Planner or download our app. If you're commuting to work twice a week, a Flexi Season ticket is the perfect option for you. You can even specify a custom duration for a Season ticket if none of those periods fit your schedule. Attribution — You must give appropriate credit , provide a link to the license, and indicate if changes were made . You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use. Remember to check the conditions of your ticket in case you can only travel with a certain operator/route. If you're a bargain hunter, this is the ticket for you. The licensor cannot revoke these freedoms as long as you follow the license terms. The UK's high-speed trains whisk you through the countryside from city centre to city centre in speed and style, saving you the hassle of getting to and from the airport. You do not have to comply with the license for elements of the material in the public domain or where your use is permitted by an applicable exception or limitation . Learn more about last-minute train tickets. Learn more about First Class train tickets. Here's a guide to what the statuses mean: Refunded/ Refund Approved: You've done everything you need to and your refund is on the way back to you, it will appear in your account within 5 days. As a bonus, you can use your Railcard for further discounts. No need to get a Smartcard if barcode tickets are available on your route. Find information about all 2,597 National Rail-served stations in Great Britain Page 2Days Out Guide2FOR1 LondonA trip to the capital doesn't have to break the bankLooking for great things to do in London? Alternatively, with the Trainline app, you can save money right up to the last second by using our advance purchase on-the-day feature. The Flexible tickets can be refunded. GroupSave is a type of train ticket discount for those travelling in groups of three to nine people. Perfect for when your schedule isn't quite set in stone. Anytime train tickets are flexible train tickets that let you take full control of exactly when you'll be making your journey. All you'll need to get started is a valid Photocard. Day Return tickets require you to travel back on the same day, and First Class Return tickets allow you to sit in the First Class carriage for both your outward and return journey. If you're regularly travelling to work by train, buying a Season Ticket often works out cheaper than daily single or return tickets. Our top tips for securing cheaper train tickets include keeping an eye on when Advance tickets are released and booking as far ahead as you possibly can. Score! Find out more about GroupSave train tickets. No additional restrictions — You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits. Travel by train and get 2FOR1 deals, 1/3 OFF savings and many other great discounts on top attractions in and around the city. Travel between your home and destination station as many times as you like in one day - every single day if you want to. Just be aware that Advance train tickets aren't flexible. Anytime tickets are split into four types — Anytime Day Single, Anytime Day Return, Anytime Single and Anytime Return. A portal into UK rail travel including train company information and promotions; train times; fares enquiries; ticket purchase and train running ... Wherever you want to go by rail, just enter your travel details below, and we will find the train information you need, from Glasgow to London or Birmingham and Manchester, and many other destinations! These tickets let you travel either on a specified date or multiple dates. Changes are only allowed for a different time/date of travel, so you need to stick to the same departure and arrival stations. For example, other rights such as publicity, privacy, or moral rights may limit how you use the material. Choose your date - most Advance tickets go on sale 12 weeks before the date of departure, so the earlier you book the cheaper your tickets could be. Use our Journey Planner to search for tickets, and we'll always highlight the cheapest fares for the time you've selected. For tickets bought online or using our apps, the refund fee is based on the value of the ticket that is being cancelled. Book! Flexible tickets (Off-Peak, Super Off-Peak and Anytime tickets) These types of tickets can be refunded online for a fee. They're ideal if you want to travel with friends or family (excluding child tickets), as they could help you get as much as 33% off the cost of your fares. Learn more about Anytime train tickets. Transport for London Off-Peak times: Monday to Friday from the first service to 06:30, from 09:30 to 16:00, and after 19:00. Onboard, you'll often have a table with space for your laptop, making on-the-go work a breeze, while the quiet atmosphere makes for a relaxing experience whether you're travelling for business or pleasure. This could be because you've scanned your e-ticket or activated your Mobile Ticket. If you're a night owl or want to save some time by travelling by night, then a sleeper train could be just the ticket. Alternatively, you can sometimes secure a cheaper fare by booking two single journey tickets rather than a return ticket. Benefits of buying a Flexi Season ticket include: Unlimited travel between two stations. Then read on. You can choose how long they last and make as many back-and-forth trips within that period as you please. SplitSave Similar rules apply to a combination of tickets. Return tickets combine your two train journeys, outward and return, into a single ticket. Season Tickets are all about flexibility. Trainline is accredited by National Rail to provide information, timetables and sell tickets for the UK rail industry.Over 25 train companies operate in the UK under the National Rail brand.If you're worried about rail strikes affecting your journey, you can find the latest travel disruption information on our Industrial Action page.Generally, Off-Peak train times fall into two main categories: Intercity Off-Peak times: Monday to Friday (except bank holidays) from 09:30 to 16:00, and after 19:00. For enquiries regarding National Rail services or the rail industry, please contact the Rail Delivery Group media team. Compensation for a delayed train If your train was delayed but you still managed to complete your journey, then a ticket refund is not available. You can even use a Railcard for an extra 1/3 off the price, or enjoy First Class seating for less by booking an Off-Peak train! Find out more about Off-Peak and Super Off-Peak train tickets. Advance train tickets are, of course, tickets that you can buy before the date of travel. The Advance Single tickets can only be changed. Adapt — remix, transform, and build upon the material for any purpose, even commercially. Refund Rejected: We're unable to refund your tickets. So, use your time productively or kick back and relax with First Class train tickets. Flexibility to travel when you need within 28 days. Ideal for commuters, Season tickets offer unlimited travel between two given stations on a weekly, monthly, 28 day (Flexi) or annual basis. For consumer PR enquiries regarding National Rail, Railcard ... National Rail Enquiries is the UK's number 1 resource for train tickets, timetables, fare enquiries, train company information, promotions and live train running information from the official source of UK rail travel. Select 'Refund my tickets'. Advance Single ticket Advance Single tickets cannot be refunded but they can be changed. Help and AssistanceContact UsGet in touch if you can't find the information you need on the National Rail website or need additional help City to city In the UK, most major cities are connected by high-speed trains, so there's no need to travel by plane. Skip to content [Accesskey '1'] Skip to navigation [Accesskey '2'] Back to top [Accesskey '5'] Share — copy and redistribute the material in any medium or format for any purpose, even commercially. From London, you can reach other popular cities in the UK, such as Manchester, Edinburgh, Birmingham and Cardiff in just a few hours. The ultimate way to travel. You have 28 days from expiry of the ticket to request a refund and return your ticket. Travel at any time of day. No warranties are given. The license may not give you all of the permissions necessary for your intended use. That's not all - Digital Season Tickets live in the Trainline app on your phone, so you don't need to queue at the station to collect a paper ticket or worry about losing it. Arrive in style with a First Class train ticket. Countryside break If you're looking to travel to the Great British countryside, the National Rail network can take you to all corners of the UK by train, including Cornwall, the Highlands and the Lake District. Find out more about Return train tickets. Journeys are restricted to certain time slots, normally avoiding the busier morning and evening commuting periods. We keep you informed so that you are able to ... Quickly find your nearest station and then find your next trains home! Search for UK National Rail tickets and travel journey information today. RailcardsNational RailcardsGet a Railcard – for savings too good to miss!Join the over 7 million people who are already saving with a Railcard – with 1/3 off rail travel, it pays for itself in no time Tickets, Railcards and OffersBuying a TicketFind the best train ticket for youWant to know what ticket types are available, how much they cost, and where and when you can buy and use them? Refunds can take an average of 3-5 days to process. The gateway to Britain's National Rail network. If you can't take the next train or decide not to travel, you'll be entitled to a refund. Visit this page for more information on changing. Using a Season Ticket can save you over 1/3 compared to buying peak daily return tickets 5 days a week. Refund Processing/ Refund: Action Required - Before we can process your refund we may need you to return your tickets. Find out more about Season Tickets. National Rail is the public-facing brand of the Rail Delivery Group (RDG), which provides information and timetables for all of Britain's train operating companies.You can buy your National Rail tickets online with us. Ever found yourself scrambling for a last-minute train ticket and wondered if you're paying over the odds? Learn more about Advance train tickets. So, if you have a student, senior, child or disabled person's Railcard you can look forward to even cheaper train tickets to a range of wonderful destinations. The quickest and easiest way to refund your ticket is to do it online. Flexible tickets - such as Off-Peak and Anytime tickets offer flexibility and you can travel at various times of the day. However, if you have a combination of Advance and Flexible then all the tickets can be changed.If you originally got your ticket by calling our contact centre then we charge a set £5 fee. Log in to My Bookings, select your booking, and click on refund tickets. Weekends and bank holidays give you the chance to buy Super Off-Peak tickets for many of your favourite destinations. ShareALike — If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original. A portal into UK rail travel including train company information and promotions; train times; fares enquiries; ticket purchase and train running information. There are so many perks in store for those who upgrade, from extra-wide seats with extended legroom, to complimentary snacks and drinks. In other words, once you buy your Advance tickets, you're usually tied to the exact trains and dates shown. Exact times vary across routes and train companies, but in general you'll find off-peak times outside of conventional commuter hours. Find out more about Flexi Season tickets.Off-Peak tickets are an excellent option for passengers who can be flexible with their travel. Add your departure and arrival station. Our Live Departures and Arrivals tool has everything you need to get real-time information about National Rail train services across Great Britain. The Rail Delivery Group represents train operators and Network Rail. If you don't have an account: Find your confirmation email and click 'Manage booking'. Please see this article on how to claim compensation.If you have an account: Find your booking on our website in My Bookings or within our App under 'My Tickets'. However, the train operators themselves do offer compensation. Well, worry not! With our nifty money-saving tools there's no need to fret about ticket prices, even if it's at the last possible moment. Compare prices, live train times and book your train tickets with Trainline. And, although not all services offer all these perks, you may even get access to free WiFi, plug-in points and hot meals, as well as First Class lounges at certain stations.

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