

I'm not a bot



Does Zoom offer any mechanism — such as enterprise-wide preinstallation or admin-managed deployment — where an organization can install the app for all users under their Zoom enterprise account? This would allow us to partner with an enterprise, and have the app deployed seamlessly to all their employees without requiring each participant to go through the installation process manually. Appreciate any guidance or best practices on how to enable this kind of managed installation. Thank you! Absolutely Steve! For this exact purpose, we introduced Admin authorized apps - where an admin can authorize an app on behalf of other users in the account. We allow for this authorization to occur at a user, group or account level. You can learn more about this feature here - Admin Authorized Apps - Zoom Guided Tour. It is generally available for all user level apps. Hi @chait.donthini Thanks for your response. The app that i am currently working on I have selected selected 'user-managed' so i assume anyone can install the app from the marketplace. If i want to also have 'admin-managed', will i have to duplicate the same other things and just change it to admin-managed? Does this mean that 2 different apps will pop up when i try to search my app name in the marketplace? Just for the context i have used these apis in my code ['runRenderingContext', 'openUrl', 'startRTMS', 'stopRTMS', 'drawWebView', 'clearWebView', 'getRunningContext', 'getMeetingContext', 'getMeetingParticipants', 'getUserContext', 'getMeetingUUID', 'postMessage', 'drawImage', 'closeRenderingContext', 'setVirtualForeground', 'removeVirtualForeground', 'setEmojiReaction', 'getEmojiConfiguration', 'sendMessage', '1," All of the APIs that you have here seem to only support a user context. So it might not make sense for a admin managed app. To answer your question about admin managed vs user managed. Currently its either or. So it will be two distinct apps if you proceed with a admin managed app. Thanks for your response @chait.donthini Could you please clarify how the same app can be built as an admin-managed application if none of the APIs I mentioned currently support the admin-managed model? I appreciate your guidance on this. Hi Steve - My comment is more in general. If you need to leverage these APIs that don't support a admin context, then you wont be able to build a admin managed app. Can you share a bit about your usecase about why you want to build an admin managed app? Hi @chait.donthini My app with the help of hardware(that users will buy) shows a badge at on their respective video tile and everyone in the meet would be able to confirm based on badge if the voice is AI or actual human. We are going to partner with some org and so I was also looking for admin-managed app option. Hi @chait.donthini , any suggestions for me? I followed instructions in: community.canvaslms.com - 25 Feb 22 Before you can connect your Zoom account to Canvas Studio, you must locate your Zoom account ID. Open Zoom Sign In Page Open [1]. Then click the Sign In link [2]. Log In to Zoom On the Sign In page, enter your login... And also browsed around, but cannot see the account ID. Is this only for paying members? @thecircleoffree at zoom.us > Account Management > Account Profile you can see your Account Number. I don't actually see a way to get your Account ID through the portal - however, you can use the get a user api to retrieve your account id. This topic was automatically closed 368 days after the last reply. New replies are no longer allowed. I was wondering if there was a way that Zoom manages ics files or general calendar invites via the API. I want to allow my users to go direct to google calendar using a link like this I could create and store my own ics files, but I would love to know if the Zoom API has these ics files already so I don't have to duplicate that functionality. We're excited to share a new UI for our API references: zoomvideocommunications The Zoom Developer Platform is an open platform that allows third-party developers to build applications and integrations upon Zoom's video-first unified communications platform. We see this new interface as an improvement in clarity and discoverability of our (large!) set of references. We hope you like it All previous API reference paths are still available, but navigation will only take you to the new references. To ensure a seamless move over, we'll continue to make both available then eventually phase out the previous user interface. We'll be continuing to polish the interface and spec files. If there's anything you'd like to see us improve, let us know on this thread. Hi I'm looking to programmatically access AI-generated call summaries from Zoom Phone via the API. I've noticed that ai_call_summary_id appears in the call log details, but I can't find any documented endpoint to retrieve the summary content itself. Is there currently any support for accessing Zoom Phone AI Call Summaries via an account-level OAuth app (i.e. admin-level scope across all users), or is this feature strictly limited to user-context OAuth tokens? Would appreciate any insight into whether this functionality is available now or potentially on the roadmap. Thanks! Hi @dean , Here's the endpoint to retrieve the ai call summary: Phone APIs It can be accessed via admin and user-auth app. 3 Likes Hi @gianni.zoom Thank you for your prompt reply. Do you know if support for retrieving AI Call Summaries via Server-to-Server OAuth (account-level) is available now, or if it might be on the roadmap for future updates? We're aiming to avoid user-context tokens where possible for backend automation. 1 Like Same requirements for our team regarding S2S OAuth (account-level). We noticed this in the April 14, 2025 Phone Changelog; and would like to request a simple way to access the AI call summary from the callId alone, rather than relying on userId. Thank you! 1 Like Hi @dean , phone:read:ai_call_summary:admin scope is available to use for S2S OAuth app as well. You should see it and be able to query the endpoint after adding the scope. Hi @tamm , Yes you can use it with S2S OAuth apps after adding the admin scope. nktnet; and would like to request a simple way to access the AI call summary from the callId alone, rather than relying on userId. Thanks for the feedback. I can share with the team to request adding to product roadmap. 1 Like Will I be able to get the AI call Summaries if i do an OAuth 2.0 S2S request before and get the token? Thanks @gianni.zoom. In the meantime, for anyone looking to get the summary from a call ID, you'll need to call the history detail endpoint below: GET /phone/call_history_detail/{callLogId} While it is still undocumented at the time of writing, the attribute ai_call_summary_id does exist when you inspect the response, e.g. { "ai_call_summary_id": "0j8HPVC3SqGXmHCNPBS7Wy" } You can then query the new API endpoints from the April 14th, 2025 Changelog. However, for S2S at the admin/account level, there appears to be issues with mismatch scopes (:master vs :admin) that are unresolved. See below for further details: As an aside, for the webhook event on Zoom's Marketplace relating to AI Call Summary, it is currently called Call Summary Changed (i.e. be wary that there is no "AI" in the name). 2 Likes This topic was automatically closed 24 hours after the last reply. New replies are no longer allowed. Just wanted to add this: Hi @joeyharrington @kslowpes , engineering just confirmed the following: Zoom Phone Admin Portal/Account Owner can't see the end user's call summary in the web UI and currently, the API has the same logic. I asked if there are plans to expand this already on the roadmap and if not, to create a feature request for account owners/admin to get call summaries of other users. 1 Like Description When the host ends the meeting (client.leave(true)), and the guest attempts to join the room simultaneously, calling client.join(meetingId, token, userName, passcode) from ZoomSDK returns an error: Error: { "type": "JOIN MEETING FAILED", "reason": "meeting ended", "errorCode": 4004 }, if guest init too long after host ended the meeting. When call client.join(meetingId, token, userName, passcode) will create new meeting session instead. I want to know exactly when each scenario occurs. Example: < 500ms after the host ends the Zoom meeting*: Calling client.join(meetingId, token, userName, passcode) will throw error 4004. After 500ms: Calling client.join(meetingId, token, userName, passcode) will succeed and start a new meeting session.? Thank you very much for your help! Which Web Video SDK version? 1.12.10 Device (please complete the following information): Device: MacMini OS: 15.1 Browser: Chrome Browser Version : 131.0.6778.109 I am building a zoom bot using meeting zoom linux sdk. I am using clone of zoom linux sdk example for my setup. I am now trying to add my bot to a meeting which requires authentication to join. I am fetching zoom meeting join token from " meeting_id=>jointoken/local_recording" endpoint for the meeting and then adding the token value as "join-token" in config.toml in the sdk. When I run the sdk container it throws error "failed to connect to the meeting with MeetingFailCode 500" How to resolve this error and what I'm doing wrong here.? Following is my config.toml client-id="" client-secret="" join-url=" meeting-id=""91778212138" join-token="lrmrl5wqu" password="706112" display-name="Albins Bot" [RawAudio] file="meeting-recording.pcm" separate-participants=true The config.toml is updated at run time so there is no chance of the token getting expired. Hello @albin I took a look and can't find the reference to the error in the template you shared. I did find it in the other meeting headless linux sample template repo though which may be what you're referring to based on the screenshot you shared? One thing to mention is that join tokens are not authorization tokens and to join a meeting that requires login, you'd need to supply a ZAK token. This will allow you to start a meeting and join authorization-required meetings too Alternatively, you could use a third-party integration like Recall.ai which streamlines the entire integration process into one simple-to-use api Best of luck building, cheers! @amanda-recallai If you take a look at the meeting_service_interface.h file in linux meeting sdk . You can see that the 500 error code in the file MEETING_FAIL_APP_PRIVILEGE_TOKEN_ERROR = 500, ///