

[Click Here](#)



Tzumi Sound Mates typically take up to two hours to fully charge, depending on their battery size. Charge times can be a bit longer if the battery has significantly depleted, but the majority of the time you should be able to fully charge the Sound Mates within two hours. Additionally, while they are charging, they will be producing a gentle LED glow. This LED indicates the current charging status of your Sound Mates. When the LED turns off, your Sound Mates have fully charged and are ready to use. Why are my Sound Mates blinking GREEN? If your Sound Mates are blinking green, then it means that they are in pairing mode. When in pairing mode, you will need to connect them to another device such as your mobile phone or laptop. You can do this by using Bluetooth. Once the pairing is successful, the color of the blinking will then change to blue, indicating that the connection is successful. You should also check your device settings to make sure that Bluetooth is enabled. If you are still having trouble, then you may need to reset your device. How do you charge a Tzumi sound mate? Charging a Tzumi Sound Mate is a straightforward process that requires a few simple steps. 1. Plug a Micro USB cable into a wall plug or power adapter that is compatible with your Tzumi Sound Mate. 2. Place the other end of the Micro USB cable into the micro USB port located on the bottom of the Tzumi Sound Mate. 3. The LED light on the Tzumi Sound Mate will flash red and blue when charging, and it will turn solid blue when the charge is complete. 4. The charging process takes about an hour and the average battery life of the Tzumi Sound Mate is 5-6 hours. 5. When the battery life is low, the LED light will flash orange and red. 6. To turn off the Tzumi Sound Mate, press and hold the power button for approximately 5 seconds. Once it is off, you disconnect the Micro USB cable to finish the charging process. What does the blue light mean on Sound Mates? The blue light on Sound Mates indicates that the Bluetooth connection has been successfully established between the Sound Mates and your smartphone or tablet. The blue light will help you identify other Sound Mates that you can connect to in a Bluetooth network. The blue light will also be lit when the Sound Mates are ready for you to easily control the sound environment of your room. Additionally, when the light blinks, it means that the Sound Mates are in standby mode, waiting for other connected devices to be used. How long do Soundmates battery last? Soundmates have a rechargeable battery capacity of 600mAh, and can last up to 8 hours in standard mode. The battery life is extended to 12 hours in low power mode. When not in use the Soundmates can go into hibernation mode and the battery life can extend to over a month. To charge, simply plug Soundmates into any USB port using the included USB-C cable. The full charge time is approximately 2 hours. Why are my earbuds flashing red and blue? If your earbuds are flashing red and blue, it's likely that they are in pairing mode. When earbuds are in pairing mode, they are broadcasting a wireless signal to other devices in an attempt to connect. When the earbuds are either attempting to connect to a new device or already connected to one, they'll generally flash red and blue to alert the user that they are in pairing/connection mode. If you're looking to connect your earbuds to a new device, you'll want to make sure that both the earbuds and the device you want to connect them to are on and near each other. The device you're connecting will typically have an option for pairing Bluetooth. While they are designed with an advanced IPX6 water resistant coating which helps them to withstand sweat, they are not submersible and using the product in water or exposing it to a constant stream of water could cause irreparable damage. Additionally, the product should not be exposed to any chemicals as this may decrease the integrity of the product. It is also important to not leave the product in areas exposed to extreme heat or cold. To clean the device, gently wipe it down with a damp cloth and mild cleaner. How do I turn up the volume on the Tzumi Soundmates. To adjust the volume on the Tzumi Soundmates, please follow the steps outlined below: 1. Start by ensuring the device is powered on. 2. Locate the small rubber tab on the left side of the device, this is the volume control. 3. Push the tab up to increase the volume, push it down to decrease the volume. 4. Continue pushing or pulling the tab until the desired volume is achieved. 5. Once the ideal volume is reached, you can enjoy your favorite music or audio! In addition, you can adjust the volume levels in your audio source (such as your smartphone, tablet, or laptop) which can enhance or reduce the volume of your Soundmates when they are connected. Furthermore, you may also want to look into using a separate volume booster device if the Tzumi Soundmates do not reach the desired volume level. How do I connect my Soundmates ANC to my iPhone? To connect your Soundmates ANC to your iPhone, you'll need to make sure both devices are powered on and in range. First, open the Bluetooth settings on your iPhone and make sure it is visible or discoverable to other devices. Then, use the power button on your Soundmates ANC to turn it on and enter pairing mode. The LED indicator will flash quickly to indicate pairing mode. The Soundmates ANC should appear in the list of available devices on your iPhone. Tap the device name to initiate the pairing process. Once successfully paired, the LED indicator on your Soundmates ANC will light solid for a few seconds, and then flash regularly as long as the connection is active. You are now ready to start streaming your favorite audio from your iPhone to your Soundmates ANC. How do you factory reset your earbuds? Factory resetting your earbuds is a relatively easy process. First, you'll want to make sure your earbuds are powered off. This can be done by pressing and holding the power button for a few seconds. You'll hear a beep, indicating that it's been powered off. Next, locate the reset button. This is usually a small hole with a button inside at the back or bottom of the earbuds. Taking a paperclip, gently press and release the reset button. This will reset your earbuds to their original factory settings. Finally, turn on the earbuds by pressing and holding the power button until you hear the power-on sound. Your earbuds should now be reset and ready to use. It's important to note that resetting your earbuds will also reset any settings, such as equalizer settings or audio profiles, you had enabled before the reset. Make sure to re-configure your settings before you start using your earbuds again. How do you pair Tzumi earbuds to each other? To pair Tzumi earbuds to each other, start by ensuring that both earbuds are powered off or out of their charging case. Once both earbuds are powered off, press and hold the button on both earbuds simultaneously until you hear a voice prompt saying "Pairing Mode" on both earbuds. Your earbuds should now be paired with each other. Next, open the device's Bluetooth settings and look for "Tzumi" in the list of available Bluetooth devices. Select "Tzumi" and wait for your device to connect. Once your device is connected, a voice prompt from each earbud will indicate that the connection is successful. Now you are ready to use your Tzumi earbuds. Enjoy your music with high-quality wireless audio! Why is only one of my Tzumi earbuds working? There could be a few reasons why only one of your Tzumi earbuds is working. The first possibility is that the two earphones are not synced together correctly, in which case you may need to re-pair them. This can be done by placing both earbuds back in their charging case and then pressing and holding down both power buttons until the LED light flashes red and blue, indicating they're in "pairing mode". The other possibility is that the earbud is faulty, in which case you may need to contact the manufacturer for assistance or even replace the earbud. Finally, the issue could be a connectivity issue stemming from the device you're using. Make sure that Bluetooth is enabled on your phone or other device and also try using them further away from each other or any other interference that could be causing the issue. Why won't my Tzumi ProBuds connect? There could be a few reasons why your Tzumi ProBuds won't connect. First, ensure that you have charged the buds for at least one hour before trying to connect them. Next, make sure that your device is compatible with the buds and that you're using the most up to date software/firmware for both the buds and your device. Check to see if the buds are listed as a compatible device for your device when you attempt to connect. Also, look for any loose connections or visible wear and tear on the buds or your device that could be causing connectivity issues. Additionally, if you are attempting to connect over Bluetooth, make sure that only one device is connected at a time, as a Bluetooth connection can only support one device at a time. Lastly, try resetting the buds and your device by turning them off and on again. If none of these suggestions resolve the issue, contact Tzumi's customer service team or visit a local electronics store for further help. How do you know when Tzumi sound mates are fully charged? You know when Tzumi Sound Mates are fully charged when the red indicator light will turn from red to blue and the time required to charge the speaker depends on the amount of power left in the battery. When fully charged, the sound mates will have up to 6 hours of playing time on a full charge. You may also notice that the volume will become very low when the battery is running low. To try and conserve battery life, it is best to turn off the sound mate when not in use. Additionally, if you have the sound mate plugged into a laptop or desktop, you can check the charge via the app and see how much battery life is left. What is the multifunction button on Tzumi sound mates? The multifunction button on the Tzumi Sound Mates is an incredibly useful feature that makes listening to your music easier and more convenient. It is responsible for controlling a range of functions from powering the device on and off, controlling the volume and adjusting the sound playback settings. Additionally, it can be used to activate and deactivate Bluetooth, pair devices and switch between audio sources. It can also be used to answer incoming calls and activate Siri or Google Assistant. Additionally, it makes working with the touch-sensitive controls on the earbuds much simpler. Overall, the multifunction button is a great addition to the Tzumi Sound Mates that greatly enhances the user experience. Why are my earbuds volume so low? First, it's possible that the connection between your device and the earbuds is loose, resulting in reduced sound production. Check your device's settings and ensure you are outputting at peak volume. Additionally, if your earbuds are old, the audio quality might have degraded, resulting in low volume and distortion. Another possibility is that the sound is being muffled by the materials of the earbuds, such as the plastic, rubber, or foam tips. In this scenario, switch to a different kind of earbud tip in order to maximize sound quality. Lastly, if your earbuds are particularly low compared to other headphones, it may be because not all headphones and earbuds are created equal and some are simply louder than others. In this case, try looking for a different type or brand of earbuds that provide higher sound pressure levels. How do I change the volume on ProBuds? ProBuds allows you to change the volume directly from your device. You can do this two different ways: 1. Using the Volume Control Keys: To adjust the volume, you can use the Volume Up/Down keys on your device, depending on whether you want to increase or decrease the volume. The volume will increase or decrease gradually, as you hold down the keys. 2. Using the Volume Menu: To access the Volume Menu, navigate towards the top of your device and select the Volume symbol - this is the icon that looks like a speaker. Here, you will have the options to adjust the volume up or down and even disconnect the headphones. ProBuds also includes a Quick Fit System, which automatically adjusts the volume based on your preferences. To enable this feature, press and hold the Volume Down button for 3 seconds while the headphones are connected - this will automatically set the volume to the optimum level. We hope this has helped you to adjust the volume conveniently with ProBuds. SoundMates Distributed by tzumi® Inc. NY, NY, 10016. ©Copyright 2018 tzumi Inc. All Rights Reserved. Made In China. All other trademarks and tradenames are the property of their respectful owners. Subject to change without prior notice. SPECIFICATIONSBluetooth Technology: Version 5.0Battery (Earbuds): 45 mAh (X2) 3.7VBattery (Charging Case): 500 mAh; 3.7VPower Output: 6mWEarbuds Charging Time (Est): 1 hrCharging Case Time (Est): 2 hrMusic Playback Time: Approx. 3 hours at max. volumeTalking Time: Approx. 3 hoursFrequency: 20 - 20KHzDimensions in Case: 51.5 x 44 x 21 mm (2.0 x 1.7 x 0.58 in) FIRST - Remove both earbuds from the charging case. They will begin auto-pairing to each other. You will hear 2 beeps to confirm a successful pairing. FIRST - Remove both earbuds from the charging case. They will begin auto-pairing to each other. You will hear 2 beeps to confirm a successful pairing. THIRD - You will hear "Device Connected." Your Soundmates are now ready to use!SECOND - Keep the earbuds fully charged, both LEDs will turn off. WHAT IS INCLUDED?1x Charging Cable1x Instruction Manual FRONTBACK Tzumi SoundMates Wireless Stereo In-Ear Earbuds QUICK CONNECT TO CONNECT - SoundMates are pre-paired to each other; the RIGHT earbud has been given default primary settings. FIRST - Press and hold the multifunction button on both earbuds until you hear a prompt to "Power On". You will then hear the prompt "Pairing". You will hear 2 chimes* indicating that both earbuds are ready to pair. SECOND - Select "Tzumi Sound Mates" from your device's Bluetooth display list. THIRD - You will hear "Device Connected", indicating that your SoundMates are now ready to use! HMM... SOUNDMATES NOT PAIRING TO EACH OTHER? If your SoundMates aren't pairing to each other, they will need to be reset. Press and hold the Multifunction Button on BOTH Earbuds until the LEDs flash RED and BLUE alternately. Choose an earbud to designate as the primary and press its button TWICE. That earbud's LED will flash and the other LED will remain steady. You're good to go! EARBUD FUNCTIONS NOTE: To change the primary SOUNDMATE, hold the multifunction button on both earbuds. When the lights begin to flash blue and red or you hear 2 chimes, quickly press the multifunction button TWICE on the earbud you want to be the primary. Make sure the Bluetooth function is available on your device. Specific pairing procedures will be different depending on different smart devices. For detailed information, please refer to your device's User Guide. If no Bluetooth connection is made within 5 minutes of the earbuds turning on, the earbuds will automatically be switched off to save power. After a successful pairing, devices will memorize each other. Therefore, no pairing will be needed next time you connect. Keep the distance between the device and your SOUNDMATES within 3 feet (for pairing only). Press and hold the multifunction button on both earbuds until you hear the prompt "Power On". You will then hear the prompt "Pairing". You will hear 2 chimes to indicate both earbuds are ready for pairing. Activate the Bluetooth function of the pairing device and select "Tzumi SoundMates" from device list displayed. You will hear "Device Connected." Your earbuds are now paired. CHARGE SOUNDMATES and CASE Place SOUNDMATES into the case, they will charge automatically by way of the magnetic base. The LED will turn solid red while charging. Once fully charged, the LED will turn off. Plug the Micro-USB cable into the bottom of the case to charge it. The LEDs will blink red while charging, and turn solid red when charging is complete. IMPORTANT SAFEGUARDS Do not use this unit for anything other than its intended use. Keep the unit away from heat source, direct sunlight, humidity, water or any other liquid. Do not expose the device to extremely high or low temperatures, as it may damage the battery. Do not operate the unit if it has been wet or moist to prevent against electric shock and/or injury to yourself and damage to the unit. Do not use the unit if it has been dropped or damaged in any way. Repairs to electrical equipment should only be performed by a qualified electrician. Improper repairs may place the user at serious risk. Keep the unit out of reach of children. This unit is not a toy. BATTERY DISPOSAL: This product contains a lithium polymer battery. Lithium polymer batteries are environmentally safe when fully discharged. Please refer to your local and state laws for battery disposal procedures. SPECIFICATIONS Bluetooth Version - Bluetooth 4.2 Charge Time - Up to 2 hours Play Time - Up to 2.5 hours Case Battery - Lithium Polymer 500 mAh This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter. Radiation Exposure Statement The device has been evaluated to meet general RF exposure requirement in portable exposure condition without restriction. FAQs Is this an order for 2 pairs/sets of earbuds? Just one pair Can I connect my Air 4920 to another router? Yes, you can connect your Air 4920 to another router using an Ethernet cable (yellow plug). Please refer to Quick Installation Guide for more information. Can I connect my Air 4920 to another router? Connect to your network, open a web browser and type in the address bar. Log in with default user name and password (admin/admin) and navigate to QUICK SETUP from the left pane. Why are my sound mates red? Actual headphones will be red to indicate charging. Low battery for the headphones will be a blinking red color. The color will turn off for full charge. The Case blinking blue means to plug in How long do ProBuds v2 last? These Wireless earbuds come with a built in mic and over 40 hours of standby time. Pairing is Easy: Set up in seconds with auto-pairing and reliable Bluetooth 5.0 technology. The Best Sound: High-quality audio for your music and phone calls. How long is the battery life on ProBuds v2? pto 23 Hours of Audio Bliss-ProBuds v2 by Lava comes with a long battery backup of 5 hours in the buds and can be extended up to 23 hours with its 370 mAh charging case. How long does it take for ProBuds v2 to charge? QUICK RECHARGEABLE BATTERY WITH 7 HOURS OF PLAY TIME: Connect the micro USB plug to Micro USB port and connect USB Plug with power supply, average charge time 1 hour. Micro USB.02-Mar-2022 How long can wireless earbuds last? More often than not, most true wireless headphones last about 3 hours of use on average before they get completely drained. This is where charging cases can give you headphones at least extra 5 to 6 hours of listening time. Why are my earbuds flashing red and blue? When the light is flashing red and blue, the headphones are ready to be connected to a Bluetooth source. When they connect, the light will start slowly flashing blue only. When you turn them off, you hold the middle button down until the light turns red. When you let go of the button, the headphones will shut off. Can you overcharge earbuds? No, you can not over charge the ear buds. This really should not be a concern with any lithium ion product. Why you shouldn't use Bluetooth headphones? Even if radiation from Tzumi Bluetooth headphones reaches your brain, Bluetooth devices have a low power output. That means they can't produce enough heat to do any lasting damage to your brain even after hours of use. Why won't my earbuds turn on? If the power on the headphones is not turning on, the battery may not be inserted correctly or the battery may need to be replaced. Check the following items to troubleshoot this issue. IMPORTANT: If model-specific information is needed to complete any of the steps, refer to the instructions supplied with the product. Which are best AirPods? Verdict.If you want the best AirPods around, you need to go Pro. You won't regret it and the noise cancelling is brilliant. If you can't quite turn to those, then the AirPods 3 really do put AirPods 2 in the shade and they are definitely our pick of the cheaper pair of AirPods. Are AirPods pro better than AirPods? The main difference between the AirPods 3 and the AirPods Pro continues to be active noise cancellation, which remains exclusive to the pricier model. But the new AirPods still offer significantly better audio with improved bass compared with Apple's long-stemmed second-generation AirPods. Does Bluetooth cause brain damage? Since Bluetooth is in the non-ionizing group of EMR which emits low-frequency waves, it is safe for humans, and it will not pose any health risks to the brain. These frequencies are too low to change the cell structure. Document ID4069062Application IDCbpNhwSmz/DhT85jN4w==Document DescriptionUser ManualDownload:Mirror Download [FCC.gov]Short Term ConfidentialNoPermanent ConfidentialNoSupercedeNoDocument TypeUser ManualDisplay FormatAdobe Acrobat PDF - pdfFilesize28.77KB (359662 bytes) Date Submitted2018-11-13 00:00:00Date Available2018-11-13 00:00:00Creation Date2018-06-01 15:47:10Producing SoftwareMicrosoft® Office Word 2007Document Lastmod2018-06-01 15:47:16Document Created2018-06-01 15:47:16Document AuthorAdministratorSource File Type PDFFile Type Extension : pdfMIME type : application/pdfWord Version : 1.5Linearized : No Page Count : 2 Language : zh-CN Tagged PDF : Yes Author : Administrator Creator : Microsoft® Office Word 2007 Create Date : 2018-06-01 15:47:16+08:00 Modify Date : 2018-06-01 15:47:16+08:00 Producer : Microsoft® Office Word 2007