I'm not a bot



U.S. DEPARTMENT of STATE BUREAU of CONSULAR AFFAIRS {"id":"1","user_id":19,"uid":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"Would you help us improve our website","description":"1,"user_id":19,"uid":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"Would you help us improve our website","description":"1,"user_id":10,"uid":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"Would you help us improve our website","description":"1,"user_id":10,"uid":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f-a2300e6d02d7","name":"03d93f95-b2a7-4606-9d5f website.","description":"","blocks":[{"typeId":"content"; "content"; "content questions and feedback will be disregarded.","type":"paragraph","children":[{"text":"Note: This feature is strictly for feedback about your experience using the website. 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The U.S. Department of State's Smart Traveler Enrollment Program (STEP) is a free, customizable service that helps keep American travelers safer and better connected while traveling abroad. Once you create your account at step.state.gov (you can sign in with your existing Login.gov credentials), you can enter a trip and receive updates and messages for that trip, then delete it when you're ready to go again. You only sign up one time; it's that simple. Key Takeaways: Why Enroll in STEP?STEP is a free U.S. government service that provides: Real-time alerts about safety, security, weather, and health conditions. Direct access to U.S. embassy and consulate resources with country- and region-specific information. Faster passport replacement if lost or stolen abroad. Rapid emergency assistance and evacuation coordination. Reliable communication with loved ones in case of international or domestic emergencies. 1. Receive Real-Time Alerts & Travel Advisories by enrolling in STEP, you'll get country- and region-specific updates delivered directly to your inbox-everything from sudden weather hazards and health advisories to security warnings and civil unrest alerts. Planning back-to-back trips? No problem. STEP lets you enroll multiple itineraries, so you'll continue receiving updates as you move from country to country. No more scouring multiple websites or wondering whether it's safe to visit: STEP does the monitoring for you, and you can make the best travel decisions based on the facts. Tap Into U.S. Embassy & Consulate ResourcesSTEP gives you direct access to U.S embassy and consulate fact sheets-practical tips on everything from transportation strikes to neighborhood safety.STEP connects you to valuable, up-to-date information from U.S. embassies, including:Visa requirementsLocal transportation updatesHealth and vaccination guidelinesCultural and safety advice3. Expedite Passport Recovery and Emergency Passport ServicesSmart travelers make passport security their number one priority while traveling, but unexpected things still happen despite your best efforts. With STEP, your passport is lost, stolen, or destroyed while traveling, making it easier for the American Embassies to better assist you in any kind of passport emergency.4. Speed Up Emergency Assistance or EvacuationsWith a Smart Traveler Enrollment Program account, you'll be in a database of U.S. citizens visiting a particular country in the event of a natural disaster or security threat. The travel itinerary and contact details you've stored in STEP allow U.S. missions to locate you quickly and mobilize help, an invaluable connection in a time of crisis.STEP has been a lifesaver for travelers in global emergencies like: Natural disasters (earthquakes, tsunamis, hurricanes) Civil unrestSecurity threats 5. Keep Loved Ones Informed & Receive Urgent Information from HomeSTEP allows U.S. consulates to contact your designated emergency contacts if:You're involved in an incident abroadFamily emergencies arise back home. In the event of an emergency, local consular teams can notify your designated emergency they'll be kept informed if something goes wrong. Occasionally, the crisis is on the other end of travel: home. Your Smart Traveler Enrollment account provides a means for consulates across the globe to contact you if there is an emergency stateside. STEP ensures your family stays informed and provides a reliable communication lifeline during critical moments. Though travel offers a welcome escape, the smart traveler always has a fail-safe secondary line of communication for true emergencies. STEP is one of the smart traveler Enrollment Program website. Sign in to your Login.gov account or create an account. Complete your profile with personal and contact details. Add your trip information-destinations for true emergencies. STEP is one of the smart traveler Enrollment Program website. Sign in to your Login.gov account or create an account. Complete your profile with personal and contact details. Add your trip information for true emergencies. and dates-you're all set!Once enrolled, you can add and delete trips as needed, and you only need to sign up once. Why Smart Travelers use STEPSavvy travelers wherever you go. About the Author: For over 20 years, the U.S. Passport Service Guide team has helped hundreds of thousands of travelers with their travel document questions and shared advice about how to make traveling abroad simpler, safer, and more enjoyable. U.S. DEPARTMENT of STATE BUREAU of CONSULAR AFFAIRS Find out about travel advisories abroad before you plan your trip. Learn about the benefits of the Smart Traveler Enrollment Program (STEP) and how to register. Before planning your trip abroad, you can find out if there are any traveler Enrollment Program (STEP) and how to register. Before planning your trip abroad, you can find out if there are any traveler Enrollment Program (STEP) and how to register. Before planning your trip abroad, you can find out if there are any traveler Enrollment Program (STEP) and how to register. Exercise normal caution. This is the lowest level of risk. But be aware that there is some risk with international travel, and safe conditions in some countries may differ from those in the U.S.Level 2 - Exercise increased caution. A level 2 alert means you should be aware of heightened risk when you travel. Level 3 - Reconsider travel. There may be serious risks involved when you travel to countries under a level 4 - Do not travel. In countries under a level 4 - Do not travel advisory, there is a higher chance you may encounter life-threatening risks. The U.S. government may also not have the ability to assist you if you experience an emergency. These travel advisory levels are determined by various factors, including:CrimeTerrorismCivil unrestDisease outbreaksNatural disastersTo find out what travel advisories may affect your trip, enter your destination countrys name in the search bar. Learn about STEP and how to registerWhat is STEP?The Smart Traveler Enrollment Program (STEP) is a free service from the Department of States Bureau of Consular Affairs. When you enroll, you will receive emails with news, alerts, and travel advisories about your destination country with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in touch with family and friends during an emergency with the U.S. embassy in the country you are visitingStay in the country you are visiting you are visiting you are vi register for STEP, select Create account and enter your personal information, including: NameDate of birthPassport numberEmergency contact information you receive. Register for STEP. Step offers a secured Visa credit card to build your credit for free and get more from your paycheck with unlimited cashback on purchases. This is banking the way it should be.* Last updated 1 week ago. Our resources are updated 2 week ago. Our resources are updated 2 week ago. Our resources are updated 3 week ago. Our resources are updated 2 week ago. Our resources are updated 3 week ago. Our resources are updated 4 week ago. Our resources are updated 5 week ago. Our resources are up State for U.S. citizens and nationals. This program allows travelers to register their travel plans or residence abroad electronically through the official STEP website. STEP serves two essential functions. First, it provides the Department of State with your location and contact information to help locate and assist you during emergencies abroad Second, it enables you to receive important updates from the nearest U.S. embassy or consulate, including emergency alerts, Travel Advisories, and day-to-day travel. Regular updates help you stay informed about changing conditions, enhancing your safety awareness whether youre visiting briefly or living abroad long-term. STEP operates under the Department of States American Citizens overseas. Eligibility Requirements are the Department of States American Citizens overseas. Eligibility Requirements are the Department of States American Citizens overseas. Eligibility Requirements are the Department of States American Citizens overseas. Eligibility Requirements are the Department of States American Citizens overseas. Eligibility Requirements are the Department of States American Citizens overseas. 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Benefits of STEP EnrollmentInformation and Alerts U.S. embassies and consulates use STEP to send you: Real-time updates about conditions in your destination country, including health risks, weather patterns, and security situations Travel Advisories using a 1-4 risk rating system, typically reevaluated every 6-12 months Specific Alerts about short-term events like demonstrations, civil unrest, natural disasters, health warnings, or potential terrorist threatsRoutine consular information about events, services, voting information, and legal obligations relevant to Americans abroadEmergency AssistanceSTEP registration enhances the ability of U.S. embassies and consulates to:Contact you quickly and accurately during emergencies Provide critical safety instructions, information about unfolding events, or evacuation assistance details Locate registered citizens who may be affected by crisis situations Manage assistance details. cannot reach you during an urgent situation, they can contact the Department of State. Officials can then use your STEP information to relay urgent messages through the appropriate embassy or consulate. Planning and Peace of MindSTEP provides: Access to detailed Country Information Pages and Travel Advisories for informed pre-departure planningAdditional security and peace of mind knowing the U.S. government has your travel plans and contact information to you before or as situations develop. This empowers you with official, vetted information to make better-informed decisions and potentially avoid hazards. See also Your Damaged U.S. Passport: Steps to ReplacementKey Benefits TableBenefit CategoryDescriptionSupporting SourcesSafety & Security UpdatesReceive real-time alerts and messages about health, weather, safety, security, demonstrations, or disaster situations from the local U.S. embassy/consulate to locate and contact registrants quickly during emergencies (natural disaster, civil unrest, etc.) for assistance 1459Consular Communication LinkReceive routine information from the embassy/consulate about events, services, voting, legal obligations, etc.1515Family Emergency BridgeHelp family/friends in the U.S. relay urgent messages via the State Department if they cannot reach the traveler directly.1569Informed Planning & AwarenessAccess information for better travel planning and maintain situational awarenessAccess. while abroad through official updates. 459How to Enroll in STEPRegistration is a straightforward online process through the MyTravel. state.gov portal. The current STEP platform, updated in September 2024, requires a Login.gov account. Login.gov is a secure, centralized sign-in service used by many U.S. government agencies. Youll need to either sign in with an existing Login.gov account or create a new one during enrollment StepsNavigate to the STEP enrollment pageSign in or create an account using Login.gov credentialsReview and accept the Privacy Act StatementEnter your personal informationInput details about your upcoming trip, including destinations and travel datesSelect specific locations for which you want to receive messages and customize subscription preferencesProvide emergency contact information for someone in the U.S.Optionally, add basic information about travel companionsReview all information for accuracy and submitThe system collects this information Information TypeSpecific ExamplesStatusSourcesPersonal DetailsFull Name, Date of Birth, Place of Birth, GenderMandatory13Contact InformationPersonal Address, Phone Number, Email Address, Phone Number, Email of U.S., Passport NumberMandatory13Travel Dates, Itinerary DetailsMandatory1311Emergency ContactName, Phone, Email of U.S. contact personMandatory311Travel Companion InfoName, DOB, Gender, Citizenship, Relationship, etc.Optional311Employment InformationBusiness Address, Title, Email, PhoneOptional13For group or family travel, one person (who must be a U.S. citizen/national) can create an account and register multiple travelers under a single enrollment. Provide accurate details for each individual included in the group registration. Privacy and Data ProtectionThe U.S. Department of State collects personal information through STEP to support its mission of protection through STEP is governed by the U.S. Privacy Act of 1974 (5 U.S.C. 552a). This federal law strictly controls how government agencies collect, use, maintain, and disseminate personal information. The exception is for disclosures that fall under established routine uses for the Overseas Citizen Services Records system (State-05). Routine UsesPre-approved routine uses allow the Department to share information under specific circumstances without explicit consent for each instance, but only for purposes compatible with why the information was collected. Examples include: Sharing information with government agencies for law enforcement, border security, or counterterrorismDisclosing information for employment verification or fraud preventionUsing information for litigation activitiesSharing information for litigation activitiesSharing information for litigation activitiesSharing information for litigation activities on the DepartmentSharing information for litigation activities on the Department Sharing information for litigation activities of the Department Sharing information for litigation activities of the Department Sharin designated private U.S. citizen liaison volunteers during emergenciesSee also Passports and Visas: Understanding the Key U.S. Cade (22 U.S.C. 4802(b)) and related federal regulations. Data SecurityThe Department acknowledges the risks associated with collecting sensitive information. Security measures include: Restricting internal access to authorized personnel with a demonstrated needEnforcing access and log user activities Requiring unique identification and authentication of usersImplementing traceability of actions within the systemUser ConsentEnrollment in STEP is entirely voluntary. You choose whether to provide your information, though failing to do so could make it more difficult to receive assistance during emergencies. Before submitting information, you must actively indicate you have read and understood the Privacy Act Statement. This multi-faceted approach aims to balance the operational need for traveler information. Maintaining Your STEP Profile The effectiveness of STEP depends on accurate, current information. Since travel plans change and contact details may update, its your responsibility to ensure your STEP profile reflects your current situation. Outdated information can significantly impair the Departments ability to ensure your account anytime through the Login.gov portal using your established credentials. Once logged in, you can: Update trip details if travel dates, destinations, or itineraries change Change personal information entered incorrectly or add details initially omitted Adjust message preferences, including countries for which you receive alerts and relevant timeframesDelete your information or unenroll entirely at any timeThis level of control maintains data accuracy and aligns with privacy principles allowing access to and control over your personal data. The system is designed for ongoing management, recognizing that travel is dynamic. Actively managing your STEP profile, especially keeping travel dates and contact information current, is essential for the service to function properly. STEP in Real-World ScenariosThe practical importance of STEP enrollment becomes evident during unforeseen events abroad. While it offers routine information, its role in facilitating communication and assistance during emergencies showcases its true value. Crisis Scenarios Natural Disasters During hurricanes, earthquakes, tsunamis, or other natural disasters, registered U.S. citizens receive timely email alerts from the local embassy or consulate. These messages might contain critical safety instructions, situation updates, resource information, or evacuation guidance. For example, travelers on a Caribbean island facing an approaching hurricane could receive embassy updates on storm tracking and advice on seeking shelter or departing the area. Civil Unrest and Political ViolenceWhen unexpected demonstrations, riots, or other civil unrest occurs, STEP alerts notify registered individuals about potentially and advice on seeking shelter or departing the area. Civil unrest and Political ViolenceWhen unexpected demonstrations, riots, or other civil unrest occurs, STEP alerts notify registered individuals about potentially and advice on seeking shelter or departing the area. Civil unrest and Political ViolenceWhen unexpected demonstrations, riots, or other civil unrest occurs, step alerts notify registered individuals about potentially and advice on seeking shelter or departing the area. dangerous areas to avoid. The embassy can also use STEP information to check on the welfare of citizens known to be in affected areas. See also Steps to Replace a Lost or Stolen U.S. PassportA traveler visiting a major city abroad might receive an alert advising them to avoid the city center due to spontaneous protests. Family Emergencies When urgent situations arise back home and direct communication with you fails, STEP provides a crucial link. Family members can contact the Department of State in Washington, D.C. (+1-888-407-4747 or +1-202-501-4444), which can then use your STEP registration to work with the relevant embassy or consulate to relay urgent messages. Imagine a hiker in a remote area with limited connectivity; STEP could be the channel through which they receive news of a critical family emergency relayed via the nearest consulate. Connecting to Consular SupportSTEP enhances the ability of U.S. embassies and consulates to provide assistance. These diplomatic missions are the primary points of contact for each support sup U.S. citizens needing help abroad. Their effectiveness, particularly during large-scale emergencies, depends heavily on knowing who is in their consular network leads to solve the consular network emergencies, depends heavily on knowing who is in their consular network leads to solve the consular network emergencies. to operate more proactively and efficiently in its citizen protection role. Your enrollment directly supports the local embassys capacity to help not only you but also the broader American community in the area, contributing to a collective safety network. You can find contact information for specific embassies and consulates through the State Department website. While enrollment remains voluntary, the Department of State strongly encourages all U.S. citizens traveling or living abroad to register. Its a simple yet powerful step toward enhancing personal safety and staying connected while overseas. Important: September 2024 System UpdateThe U.S. Department of State implemented a significant update to STEP, launching a new version on September 16, 2024. This updated system introduces new features and requires users to access accounts via Login.gov. Action Required for All UsersIf you were enrolled in the previous version of STEP, you must take action to continue receiving messages. Enrollments and subscriptions from the old system do not automatically transfer to the new platform. To maintain service continuity, all usersboth previous registrants and new enrolleesmust visit the official STEP website and enroll (or re-enroll) using the new system. Failure to re-enroll will result in the cessation of alerts and messages from U.S. embassies and consulates. This requirement stems from the system overhaul, particularly the integration with Login.gov, which necessitates users actively confirming their information and preferences within the new framework. Benefits of the New SystemThe updated STEP platform offers enhanced features: Customizable Subscriptions: Greater control over tailoring message subscriptions, including selecting specific countries and defining exact timeframes for receiving alertsMultiple Trip/Location Enrollment: Easier enrollment of multiple distinct trips or locations simultaneouslySimplified Management: Modify subscriptions or unenroll from the program at any time through your accountOur articles make government information more accessible. Please consult a qualified professional for financial, legal, or health advice specific to your circumstances. Looking for something else? Explore all topics and services U.S. DEPARTMENT of STATE BUREAU of CONSULAR AFFAIRS International Travel English Are you traveling or living outside the United States? Our Smart Traveler Enrollment Program (STEP) is a free service that sends you email updates and alerts from the U.S. embassy updates in your inbox while youre abroad. Join our Smart Traveler Enrollment Program (STEP) today. Destination Updates and Alerts from STEPWhen you subscribe to STEP, you get important updates and alerts from the U.S. embassy for the destination you are visiting or living in. STEP messages are sent to your email. It also helps the U.S. embassy contact you or your emergency situations with instructions on what to do, so you can make informed travel decisions. STEP messages include: Security alertsDemonstration alertsHealth alertsWeather or natural disaster alertsTravel Advisory updatesRoutine messages about U.S. embassy and consulate servicesHow STEP worksFollow these simple instructions to start using the STEP program. Create a STEP account - set up a free, secure account online to start receiving embassy and consulate notifications. You may also choose a guest subscription if you want to receive messages but do not want to register your upcoming travel details, including location and duration of your visit. Receive updates and alerts - once you sign up, you'llnow account. Register your upcoming travel details, including location and duration of your visit. Receive updates and alerts - once you sign up, you'llnow account. receive alerts and updates related to your destination for the time period of your choosing. Modify your settings when your travel plans change, simply update your information in STEP. This ensures the embassy or consulate has the most accurate data to help you in any situation. Traveling with STEPThe STEP program is ideal for anyone traveling or living abroad. Tourists stay aware of local threats and receive alerts from the nearest U.S embassy or consulate if any security concerns develop while on your vacation. Business travelers stay updated on changing conditions and travel safely for work abroad. Students abroad get direct and reliable safety and security information while studying at international schools or programs. Long-term expatriates count on critical safety guidance and American Citizens Services information from the nearest U.S. embassy or consulate while living abroad. Contact the help center if you have any technical issues using your STEP account. The U.S. Department of State is committed to ensuring that any personal information received by our overseas U.S. embassies and consulates pursuant to the Smart Traveler Enrollment Program (STEP) process, whether in person or otherwise, is safeguarded against unauthorized disclosure. The data that you provide the U.S. Department of State is subject to the provisions of the Privacy Act (5 USC 552a). This person or otherwise, is safeguarded against unauthorized disclosure. means that the U.S. Department of State will not disclose the information you provide us in your STEP application to do so, or unless the disclosure is otherwise permitted under the Privacy Act. AUTHORITY: The information solicited in this form is requested pursuant to provisions in 22 U.S.C. 2715 and 22 U.S.C. 4802(b) of the U.S. Code and 22 C.F.R. 71.1 and 22 C.F.R. 71.1 and 22 C.F.R. 71.6 of the Code of Federal Regulations. PURPOSE: To notify and assist U.S. nationals in the event of a disaster, emergency, or other crisis, and for evacuation coordination. ROUTINE USES: The information solicited in this form will become part of the Overseas Citizens Services System of Records and may be disclosed to another domestic government agency, or to a private person in accordance with certain approved routine uses. These routine uses include, but are not limited to, law enforcement activities, employment verification, fraud prevention, border security, counterterrorism, litigation activities, and activities, and activities that meet the Secretary of State's responsibility to protect U.S. citizens and non-citizen nationals abroad. The information may also be made available to private U.S. citizens and non-citizen nationals, known as citizen liaison volunteers, designated by U.S. embassies to assist in communicating with the private U.S. community in an emergency. More information on the Routine Uses for the system of Records Notice, State-05, Overseas Citizen Services Records Notice, State-05, O difficult for the Department to notify and assist the U.S. national in the event of an emergency. Last Updated: April 29, 2025 Step is a financial technology company, not a bank. Banking services provided by Evolve Bank & Trust, Member FDIC. The Step Visa Card is issued by Evolve Bank & Trust pursuant to a license from Visa U.S.A., Inc. Visa is a registered trademark of Visa International Service Association. 2020 - 2025 Step Mobile, Inc. All rights reserved.

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