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Is your Shark Navigator Lift-Away vacuum's roller brush refusing to spin? This can be frustrating, turning what should be a quick cleaning task into a laborious chore. Don't worry; this comprehensive guide will walk you through the most common causes of a non-spinning roller and provide step-by-step solutions to get your Shark Navigator back in
action, ensuring your carpets and floors are spotless once again. Affiliate links in this article. However, you won't be charged anything extra for this. A malfunctioning roller brush on your Shark Navigator Lift-Away vacuum cleaner can
significantly impact its cleaning performance. The roller brush is crucial for agitating carpets and picking up dirt, debris, and pet hair. Without it functioning properly, your vacuum may struggle to effectively clean your floors, leaving behind dirt and allergens. This guide is designed to help you diagnose and resolve the issue, saving you time and
money on potential repairs or replacements. In this article, we will cover several troubleshooting steps, from checking for simple blockages to more detailed inspections of belts and motors. We'll also provide tips on maintenance and preventative measures to keep your Shark Navigator Lift-Away in top condition. By the end of this guide, you'll have
the knowledge and confidence to tackle most roller-related issues and keep your vacuum performing at its best. 1. Initial Checks: Power and Basic Troubleshooting Before diving into more complex solutions, start with these simple checks to ensure the problem isn't easily resolved. Power Connection: Ensure your Shark Navigator is properly plugged
into a working power outlet. Test the outlet with another device to confirm it's functioning correctly. Power Switch is fully engaged. Sometimes, the switch may not make complete contact, preventing the roller brush from spinning. Reset the Vacuum: Turn off and unplug your vacuum for at least 10 minutes. This can
reset the motor and resolve minor electrical glitches. Check the Brushroll Indicator Light: Some models have an indicator light that signals issues with the brushroll. If the light is red, it indicates a problem that needs attention. 2. Clearing Blockages from the Brushroll One of the most common reasons for a non-spinning roller is a blockage caused by
hair, string, or debris wrapped around the brushroll. Tools Needed: Scissors or seam ripper Gloves (optional) Flashlight Steps: Unplug the Vacuum from the power outlet before performing any maintenance. Locate the Brushroll: The brushroll is located on the vacuum from the power outlet before performing any maintenance.
Remove the Brushroll Cover: Use a screwdriver or coin to unlock and remove the cover. Refer to your vacuum's manual for specific instructions. Inspect for Blockages: Examine the brushroll for any visible obstructions. Hair, string, and threads are common culprits. Remove Debris: Use scissors or a seam ripper to carefully cut away the tangled
debris. Be cautious not to damage the bristles or the brushroll: Once the debris is removed, wipe down the brushroll is worn, cracked, or missing bristles, it may need to be replaced with a compatible new one. Reassemble: Replace the
brushroll and secure the cover. Test: Plug in the vacuum and turn it on to see if the roller is now spinning. 3. Inspecting and Cleaning the Hose and Nozzle Blockages in the hose from both the vacuum body and the
vacuum head. Inspect the Hose: Look through the hose for any visible blockages. Use a flashlight to get a better view. Remove Blockages: Use a broom handle or similar tool to gently dislodge any obstructions. Be careful not to puncture or damage the hose. Rinse the Hose: If possible, rinse the hose with water to remove any remaining debris. Ensure
it is completely dry before reattaching it. Check the Nozzle: Inspect the nozzle opening on the vacuum head for any obstructions. Remove any visible debris. Replace if necessary: If the hose is torn, cracked, or too clogged to clean effectively, replace it with a compatible new hose. Reassemble: Reattach the hose to the vacuum body and the vacuum
head. Test: Turn on the vacuum to see if the roller is now functioning correctly. 4. Checking and Replacing the Drive Belt The drive belt connects the motor to the brushroll, causing it to spin. If the belt is broken or stretched, the roller will not function. Tools Needed: Screwdriver New drive belt (compatible with your Shark Navigator model) Steps:
Access the Brushroll: Follow the steps in Section 2 to remove the brushroll. Locate the Drive Belt: The drive belt is a rubber band that connects the motor to the brushroll. Inspect the Belt: Check the belt is damaged, it needs to be replaced. Remove the Old Belt:
Gently remove the old belt from the motor shaft and the brushroll. Install the New Belt: Place the ever. Test: Plug in the vacuum and turn it on to see if the roller is now spinning. 5. Examining the Motor and
Switch If the roller still isn't working after checking for blockages and the drive belt, the motor or switch might be the issue. Warning: Working with electrical components can be dangerous. If you are not comfortable performing these steps, consult a qualified technician. Tools Needed: Screwdriver Multimeter (optional) Steps: Access the Motor: This
usually requires disassembling part of the vacuum body. Refer to your vacuum's service manual for specific instructions. Inspect the Motor (Optional): Use a multimeter to test the motor for continuity, it may need to be replaced.
Check the Switch: Inspect the power switch to ensure it is functioning correctly. Use a multimeter to test for continuity when the switch is faulty, replace it with a new component compatible with your Shark Navigator model. Reassemble: Reassemble: Reassemble the vacuum body. Test:
Plug in the vacuum and turn it on to see if the roller is now spinning. 6. Cleaning the brushroll trons pinning freely. Tools Needed: Small brush or toothbrush Damp cloth Steps: Remove the
Brushroll: Follow the steps in Section 2 to remove the housing: Examine the housing is completely dry before reassembling.
Reassemble: Replace the brushroll and secure the cover. Test: Plug in the vacuum and turn it on to see if the roller is now spinning. 7. Checking the Brushroll may not spin freely. Tools Needed: Small screwdriver Lubricant (such as
silicone spray) Steps: Remove the Brushroll: Follow the steps in Section 2 to remove the brushroll: Inspect the Bearings: Examine the bearings: Examine the bearings at each end of the brushroll for any signs of dirt, debris, or wear. Clean the Bearings: Apply a small
amount of lubricant to the bearings to help them spin more freely. Reassemble: Replace the brushroll and secure the cover. Test: Plug in the vacuum and turn it on to see if the roller is now spinning. FAQ Section What does it mean if the brushroll indicator light is flashing red? A flashing red light on your Shark Navigator Lift-Away typically indicates
that the brushroll is jammed or there's a blockage. Follow the steps in Section 2 to clear any obstructions. How often should I clean the brushroll on my Shark Navigator? It's recommended to clean the brushroll at least once a month, or more frequently if you have pets or notice a decrease in cleaning performance. Regular cleaning prevents buildup
and ensures optimal functionality. Can I use my Shark Navigator without the brushroll; While you can technically use the vacuum without the brushroll is essential for agitating and lifting dirt and debris. What type of replacement belt should I buy for my Shark Navigator
Lift-Away? Ensure you purchase a replacement belt that is specifically designed for your Shark Navigator Lift-Away model. Check your vacuum's manual or the manufacturer's website for the correct part number. Is it normal for the brushroll to stop spinning on certain types of flooring? Some Shark Navigator models have a feature that automatically
turns off the brushroll when used on hard floors to prevent hair from tangling around the brushroll? Regularly cleaning the brushroll and using a vacuum with a "self-cleaning" brushroll feature can help prevent hair from tangling around the brushroll and using a vacuum with a "self-cleaning" brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around the brushroll feature can help prevent hair from tangling around th
areas more frequently to reduce the amount of hair and debris. Tips, Warnings, and Best Practices Safety First: Always unplug your vacuum before performing any maintenance or repairs. Regular Maintenance or repairs. Regularly inspect and clean the brushroll, hose, and filters to prevent blockages and maintain optimal performance. Avoid Overloading: Do
not try to vacuum excessively large or heavy debris, as this can strain the motor and cause the brushroll to jam. Use the appropriate settings for different floor types to prevent damage and ensure effective cleaning. Professional Help: If you are unable to resolve the issue yourself, consult a qualified appliance repair technician.
Conclusion A non-spinning roller on your Shark Navigator Lift-Away vacuum can be a frustrating issue, but with the right knowledge and tools, it's often a problem you can diagnose and resolve the issue, keeping your
vacuum performing at its best. Regular maintenance and preventative measures will also help ensure the longevity and efficiency of your Shark Navigator, keeping your home clean and allergen-free. If all else fails, don't hesitate to seek professional assistance to get your Shark Navigator, keeping your home clean and allergen-free. If all else fails, don't hesitate to seek professional assistance to get your Shark Navigator, keeping your home clean and allergen-free. If all else fails, don't hesitate to seek professional assistance to get your Shark Navigator Lift-Away back in top shape and maintain its powerful cleaning
capabilities. Arielle Sampson and 2 contributorsLast updated on IntroductionVacuum on the Wrong SettingRoller BlockageNozzle Isn't Fully AttachedQuestions other people have asked about thisRelated ProblemsDoes your Shark Navigator Lift-Away Pro vacuum's floor roller no longer spin, even though the vacuum is otherwise working? Shark
Navigator Lift-Away Pro vacuums are susceptible to a range of problems that could cause the floor roller is not spinning. Check the following possible causes to identify and solve the problem. If the vacuum's floor roller is not spinning. Check the following possible causes to identify and solve the problems that the power switch is in position II
"Brush Roll On." If the vacuum is not in this setting, the floor roller will not turn. If the vacuum's floor roller does not turn and it is in the proper setting, debris may have wrapped around the roller. If this is the case, unplug the
vacuum and turn it on its side on the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away any debris wrapped around the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away and the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away and the floor roller at the bottom of the vacuum and use a pair of scissors to carefully cut away and the vacuum and the vacuum and the vacu
debris is cleared. If the vacuum's nozzle is not completely attached, power may not be able to reach the floor roller at the bottom of the vacuum has suction, power may not be reaching the roller brush. Push down on the handle when the vacuum has suction, power may not be reaching the roller brush.
the connection, something may be blocking the area. Clear out any debris from the connection area and try to complete the connection area and try to complete the connection again. Haven't found the solution to your problem? Browse our forum As an Amazon affiliate, we earn a commission from qualifying purchases. If you're here, you are probably experiencing problems with your Shark
vacuum - the roller brush is not spinning(starts then stops). If yes, below I will take you through how you can easily troubleshoot and fix what might be causing the problem. Keep in mind that these fixes will work on most Shark vacuum models. Let us get started. Shark vacuum roller brush starts then stops - how to fix the problem Shark produces a
range of vacuum cleaners-from corded to cordless to robot vacuum cleaner when something goes wrong. For that reason, I have subdivided this article into three parts, each covering how to fix roller brush issues on the three types
of Shark vacs (corded, cordless, and robot). We shall start by looking at how to troubleshoot and fix a Shark corded vacuum whose brush roller is not spinning. Corded Shark vacuum roller brush not spinning. Corded Shark vacuum roller brush not spinning. Corded Shark vacuum roller brush not spinning.
engage the brushroll. After that, check if the brushroll indicator lights come on. Once through, unplug your vac and proceed as follows (depending on what you see): Indicator lights do not light or blink If your vac showed no lights, follow the steps below to fix the brush roller. Unplug your vac. Use a coin to turn the locks on the bottom of the nozzle
counter-clockwise. Lift off the cover to access the brushroll. Next, carefully remove any strings, hair, or debris that may be lodged around the brushroll. Re-insert the cover and be sure to press it down firmly on all sides(including along the front part). Once you're done, turn the locks clockwise to close. Using a flashlight, look into the three-hole
connector located on the end of the handheld part of the vac for debris as shown below: Clear any debris inside it. 6. You can now reattach the handheld part back to the nozzle-be sure to press firmly until you hear a click. 7. Plug in your vacuum and run it. It should now run smoothly, if you're lucky. Are the indicator lights a solid red or flashing
red? If yes, it could mean that the motor in the motor in the motor in the motor in the brush roller not spinning and the indicator light being a solid or flashing red. Why? Well, it's because Shark vacs have a safety feature
that allows them to prevent the brushroll motor from overheating when being used on thick carpets. With that in mind, you should use Setting I on bare floors and small area rugs. On the other hand, use Setting II on thick carpets. With that in mind, you should use Setting II on thick carpets.
they are flashing red- try the extra steps below: Turn off and unplug the vac. Detach the wand from the handheld part and also from the floor nozzle. Turn the nozzle upside down and check for clogs around the brushroll- also check for clogs inside the debris intake that is located behind the brushroll as shown below: Reassemble the wand - be sure to
confirm that it clicks into place. Plug in your vacuum and turn it on to proceed with your cleaning. Brush roll indicator light is green but it does not spinning, it's best to reach out toShark customer care team for further troubleshooting- call 1-855-427-5121. Shark cordless
vacuum brush not spinning at all If your model has a display screen, begin by looking for an error code? If yes, your best bet is cleaning your cordless shark vacuum brush roller/nozzle from the wand and
press the eject tab on the nozzle. This should remove the soft roller. Turn the floor nozzle over and using a coin, turn the locks on the bottom over counter-clockwise. After that, lift the cover-to access the brushroll. Clear any hair or clogs inside the nozzle openings, soft roller, and brushroll. Reattach the bottom cover and then turn the locks in the
clockwise direction to close it. Reconnect the floor nozzle to the wand and turn the power back on. Does the screen display an F8 error code? If yes, probably the floor nozzle motor has overheated. The solution is to allow it to cool down for about 60 minutes. Another thing worth trying if the error remains is cleaning your nozzle and brush roller (as
described above) No error code displayed If you did not see an error code, then there might be an issue with the connection points in your vac(they could be loose or clogged). Now, to resolve the issue, double-check the connection points in your vac(they could be loose or clogged). Now, to resolve the issue, double-check the connection points and make sure they're all tight (and that there's no clogged). Now, to resolve the issue, double-check the connection points and make sure they're all tight (and that there's no clogged).
the wand from the handheld part and floor nozzle. Next, check the area where the wand connects to the handheld vac and clear any dirt or debris that might have accrued here. Finish by inspecting both ends of the wand for any clogs-clean
anything you can see. You can now reassemble your vac- ensure you can hear an audible click with each connection. Turning on your cordless Shark vacuum should now have the roller brush spinning freely. What if you own a cordless model that does not have a display screen such as the Shark Wandvac®? Well, it will still have indicator lights so
you have to rely on these indicator lights when troubleshooting the vac. Shark Wandvac® cordless brush roller not spinning Question: Is the third LED on the handheld part a solid yellow? If yes, perhaps either the brushroll or the nozzle has clogs/hairs around it so again try to clean both parts. To do so, see the section: How to clean a cordless Shark
vacuum brush roller/nozzle. On the other hand, if this light is blinking yellow, turn off the vac and disassemble the nozzle from the wand-also disconnect the wand from the handheld vac part. Next, inspect all the metallic contacts for debris-If you can locate any, clean them off using a dry cloth. Now reassemble your vac and turn it back on. Finally, if
the third LED on your handheld part is not solid yellow, check and see if it is blinking yellow. If yes, consult the Shark customer care team at 1-855-427-5121. Shark duoclean roller brush not spinning and lights flashing Here you will note that your brush roller indicator lights will be flashing red. As mentioned earlier, this shows that the motor
(located inside the nozzle) has overheated. So again let the vac sit and cool down for about 60 minutes. Shark vacuum roller brush from a shark powered lift away vacuum? Shark has a couple of different models with a lift away vacuum and as you might have
guessed, the exact procedure to remove the brush roller varies from one model to the next. That is where the owners manual. Note: Shark does not design their lift away vacuums in a manner that allows the removal of the brush roller on its own. Instead, you can only remove the whole
the nozzle counter-clockwise to unlock the nozzle and pull up the cover. Pull out the small rods holding the front bumper in place. Shark vacuum models. However, if none applies to your model, visit Shark Vacuum Troubleshooting website- Shark
publishes some excellent troubleshooting tips there. Shark vacuum roller brush starts then stops - final words The Shark family of vacs are an excellent option but as with nearly all vacuum brands, the main roller brush gets wrapped with stuff (hair, dust, and other garbage debris things that deteriorates it over time. So sometimes it's best to just
guide, we'll help you solve common problems with your Shark Navigator Lift Away. From loss of suction to brush roll issues, we've got you covered. Understanding how to fix these problems can save you time and money. Plus, it keeps your vacuum working efficiently. So, if your Shark Navigator is acting up, keep reading. This blog post will walk you
what to check: Power: Ensure the vacuum is on. The brush roll won't spin if the vacuum is off. Blockages: Clear any hair or debris from the brush roll. Settings: Make sure the vacuum is on. The brush roll doesn't spin in some modes. Belt: Check if the belt is broken. Replace it if needed. After checking these areas, the brush roll
should work. If not, consider professional help. IssuePossible CauseSolutionLoss of SuctionDirty filters, blockages, full dust cupClean filters, clear blockages, empty dust cupBrush Roll Not SpinningPower off, blockages, full dust cupClean filters, clear blockages, empty dust cupBrush Roll Not SpinningPower off, blockages, full dust cupClean filters, blockages, empty dust cupBrush Roll Not SpinningPower off, blockages, full dust cupClean filters, clear blockages, empty dust cupBrush Roll Not SpinningPower off, blockages, full dust cupClean filters, blockages, full dust cupClean filters, blockages, full dust cupBrush Roll Not SpinningPower off, blockages, full dust cupClean filters, full
in top shape requires some basic maintenance. Regular care ensures it performs effectively and lasts longer. This section covers the essential steps you need to follow. Cleaning the filters is crucial for your vacuum's efficiency. Follow these steps to keep the filters clean: Turn off and unplug the vacuum. Remove the foam and felt filters from the
vacuum. Rinse the filters in cold water until the water runs clear. Do not use soap. Let the filters air dry for at least 24 hours. Reinstall the dry filters back into the vacuum heavily. The dust cup holds the dirt and debris collected by your vacuum.
Checking For Blockages Blockages Blockages can reduce your vacuum's suction power. First, turn off and unplug the vacuum. Check the dust cup and empty it. Look for debris stuck inside. Remove any visible blockages. Examine the brush roll for tangled hair or fibers. Clear any obstructions carefully. Ensure the brush roll spins freely. Inspecting The Hose A
problems with your Shark Navigator Lift Away can be frustrating. These issues often stem from common areas such as the power cord or the motor. Understanding these problems can help you address them efficiently and maintain your vacuum's performance. Power Cord Issues are a frequent cause of electrical problems. Inspect
the cord for visible damage like cuts or frays. A damaged cord may prevent the vacuum from turning on or cause it to shut off intermittently. Check for visible damage - Look for cuts, frays, or exposed wires. Test the outlet - Plug the vacuum into a different outlet to ensure the problem isn't with the power source. Secure connections - Ensure the
vacuum is not working properly, the motor might be the culprit. Check for blockages - Ensure there are no clogs in the vacuum that could be straining odors - A burning smell may mean the motor is overheating or failing. If you detect an
of these signs, it may be time to service or replace the motor. Addressing motor issues promptly can prevent further damage and ensure your vacuum runs smoothly. The brush roll is a vital part of your Shark Navigator Lift-Away vacuum. It helps in deep cleaning carpets and picking up dirt from hard floors. Keeping the brush roll clean and in good
condition ensures your vacuum performs at its best. Regular maintenance can prevent common issues and extend the life of your vacuum. To maintain your vacuum performs at its best. Regular maintenance can prevent common issues and extend the life of your vacuum. To maintain your vacuum, start by removing debris from the brush roll. Use scissors or a seam ripper to
cut away hair and threads tangled in the brush roll. Be careful not to damage the bristles while cutting. Once all debris is removed, wipe the brush roll is worn out or damaged, it may need replacing. Here's how: Ensure the
vacuum is turned off and unplugged. Lay the vacuum flat and locate the screws holding the bottom plate. Use a screwdriver to remove the screws holding the bottom plate and secure it with
screws. Plug in the vacuum and test the new brush roll. By following these steps, you can keep your Shark Navigator Lift-Away in top condition. Credit: www.ifixit.com The Shark Navigator Lift Away is a popular vacuum cleaner. Like any machine, it may need maintenance. One common issue is the belt wearing out. The belt helps the brushroll spin
and clean your floors. Replacing the belt is essential for keeping your vacuum working well. This guide will help you know when to replace the belt and how to do it. A worn belt can affect your vacuum makes a loud noise. The vacuum
leaves debris on the floor. The belt looks cracked or stretched. Replacing the belt is simple. Follow these steps: Unplug the vacuum for safety. Lay the vacuum flat on the floor. Remove the brushroll and motor shaft. Slide the new belt onto the
motor shaft. Place the other end of the belt on the brushroll. Reinsert the brushroll into its slots. Replace the cover and screws. Plug the vacuum in and test it. Your vacuum should now work like new. This section will discuss useful
tools for vacuum attachments and cleaning accessories. Vacuum Attachments: Crevice Tool: Great for reaching the right vacuum attachments can help you solve many issues. Here are some useful attachments the right vacuum attachments can help you solve many issues. Here are some useful attachments can help you solve many issues. Here are some useful attachments can help you solve many issues. Here are some useful attachments can help you solve many issues. Here are some useful attachments can help you solve many issues.
furniture. Cleaning Accessories Using cleaning accessories can help maintain your Shark Navigator Lift Away. These accessories include: Microfiber Cloth: Useful for wiping down surfaces and parts. Filter Cleaning Brush: Helps in cleaning the vacuum filters. Replacement Filters: Ensure your vacuum operates efficiently. Having these tools on hand
can make troubleshooting and maintaining your Shark Navigator Lift Away easier. Preventative maintenance ensures your Shark Navigator Lift-Away works efficiently for years. Following simple tips can prevent issues and save time. Regular Maintenance Schedule Creating a regular maintenance schedule is crucial. Follow these steps: Empty the
dust cup after each use. It prevents clogs. Clean the filters monthly. Rinse and air-dry them. Inspect the brush roll weekly. Remove hair and debris. Check the hose for blockages. Clean them immediately. Keeping these areas clean ensures your vacuum works effectively. A clean them immediately. Keeping these areas clean ensures your vacuum works effectively. A clean vacuum also improves air quality. Proper storage extends
the life of your Shark Navigator Lift-Away. Follow these tips: Store the vacuum in a cool, dry place. Avoid damp areas. Wrap the cord neatly. Prevents tangling and damage. Ensure the attachments are stored properly. Keep them organized. Avoid placing heavy items on the vacuum. It could cause damage. Proper storage prevents parts from wearing
out. This keeps your vacuum ready for use. Check for clogs in the hose and filters. Empty the dust cup. Remove and rinse under water. Let them air dry completely before reinstalling. Check for tangled hair or debris in the brush roll. Replace filters every
3-6 months for optimal performance. Follow the manufacturer's instructions. Resolving issues with your Shark Navigator Lift Away is straightforward. Following these tips ensures smooth operation. Regular maintenance helps prevent common problems. Keep filters clean and parts checked. Doing so extends the vacuum's life. Address issues
promptly to maintain performance. Your vacuum can then serve you well for years. Happy cleaning! Wondering what to do when your Shark Navigator Lift-Away Pro loses suction when using the standing vacuum? Try these fixes to get back to vacuuming! 1.7K Views Updated: August 8th, 2021 Shark is one of the hottest vacuum companies on the
market right now, but that doesn't mean they don't have their problems. With the Shark Navigator, the most common issue is having a roller brush that just won't spin. When this happens, your vacuum ends up being unable to handle its regular load. So, what do you do when you're confronted with a "locked brush?" A roller brush that isn't spinning
can be caused by several different things, the most common being: Not Having The Brush Turned On Excess Debris A Broken Belt A Disengaged Nozzle Troubleshooting your Shark vacuum might feel like a herculean task, but it's really way more simple than you would expect it to be. This guide will help you understand what can cause the problem
and when it may be a good idea to replace your vacuum. Troubleshooting A Shark Navigator Brush That Won't Spin So, clearly, you have a problem with this brush. However, that doesn't mean that it's time to say goodbye to your vacuum. To troubleshoot (and solve) this issue, you will need to complete the following steps: Check to see if the roller
brush is actually turned on. You should have the vacuum turned to carpet (or brush roll) mode. If it's on floor mode, switch it to carpet mode to see if it will start spinning. Turn off the vacuum turned to carpet mode to see if it will start spinning. Turn off the vacuum turned to carpet mode to see if it will start spinning. Turn off the vacuum turned to carpet mode to see if it will start spinning.
screwdriver and remove all 10 screws at the bottom of the Navigator's suction piece. Then, pop off the plate and set the screws aside. Remove the white cover to take a look at the roller brush spin. (In fact
you might even need to do this just to get your Shark Navigator to work!) To replace the belt, remove any hair, strings, or debris from the roller. Replace the roller in the vacuum and screw the plates back into place. Check to
see if the vacuum's nozzle is actively engaged. In order for your rotator brush to spin, the vacuum's handle. If you hear a click, you probably just fixed your problem. If all else fails, it's usually safe to assume that your roller brush motor is
fried out. This will require a motor replacement, if you want to bother with it. If you just have a Navigator, the instructions for troubleshooting are slightly different. Click to see how to fix a Shark brush that isn't spinning! When Should You Call A Professional? Calling a professional is a good idea if you really
are emotionally attached to the vacuum cleaner and cannot figure out what is causing the clog. Since the price of getting professional repairs often exceeds the price of replacing your Shark vacuum, this is one of those tools that is best replaced rather than repaired. You have to remember that vacuum repair costs between $50 to $60 an hour, with
most companies requiring at least an hour of work billed. Considering that most vacuum repair projects done by a pro will also include spending for parts, it's often just easier to splurge on a new vacuum. However, that call is up to you to make. How Much Do Shark Navigator Parts Cost? If you need to replace parts due to a brush that won't spin
you're not alone. It's a common issue, and it happens to virtually every type of vacuum. If you aren't sure whether you want to replace a part or the whole vacuum, these price points will tell you what to expect: Navigator belts can be obtained for $8 to $10 a pop. Shark Navigator roller brushes cost $20 to $23, depending on the vendor. Shark
Navigator roller motors can cost between $15 to $30 depending on the specific model in the line. Are Shark Navigator Vacuums Good Quality? Though you might have a hiccup when it comes to the roller brush, most people would agree that Shark is a highly reliable vacuum brand. According to Consumer Reports Shark has an "Excellent" rating for
the reliability of their corded stick vacuums and a "Very Good" for the reliability of their upright vacuums as well as roller problems from time
to time. How Much Does A Shark Navigator Vacuum model. It's a wide range of different vacuum models, ranging from the more affordable to the upscale. Depending on the specific model, you should expect to pay anywhere from $99 to $200 for
a navigator. If you want to replace your Navigator, we strongly suggest getting a moderately upscale model. It'll last longer while also giving you more functionality. Do Shark Navigator, we strongly suggest getting a moderately upscale model. It'll last longer while also giving you more functionality. Do Shark Navigator, we strongly suggest getting a moderately upscale model. It'll last longer while also giving you more functionality. Do Shark Navigator, we strongly suggest getting a moderately upscale model. It'll last longer while also giving you more functionality.
some good news. Shark vacuums all come with a 5-year limited warranty: Shark w
caused your roller motor to stop moving cannot be due to misuse, neglect, or commercial use. In other words, if the company determines that you didn't maintain your vacuum well or if you threw it down the stairs, chances are you won't be covered. You need to contact the company directly to get the warranty help you need. If the company replaces
your item, you have six additional months before your limited warranty is done. Shark may replace your vacuum with one of equal or greater value. So, you might be able to get a quick upgrade. Another major caveat you need to be aware of is that Shark doesn't fix units that have been damaged as a result of damage done by an unlicensed repairman
This is why it may be better to try to call them if you are not able to determine the cause of your failure than take it to a repairman. Are Refurbished Shark Vacuum might be one of the best bargains on the vacuum market. If you get a certified refurbished vacuum, you'll pay around 50
to 75 percent of the price of a new model. Despite that, the vacuum will have all functional parts, will be tested for functionality, and also will come with a warranty. They have two different warranties designed to cater to refurbished vacuums. In
order to get the warranty, you have to make sure your certified refurbished vacuum came from a proper dealer. Believe it or not, Shark Vacuums is owned by SharkNinja Operating LLC. This is the same company that most people recognize for creating Ninja blenders. It's privately owned. The company holds its headquarters in Needham,
Massachusetts. Technically, the company is owned by CDH Equity since 2017, but most people see it as a standalone company. Where are Shark vacuums manufacturing company, you're going to be disappointed. According to the most recent reports, Shark vacuums are all
made in China. The trend of using Chinese factories does not seem to be going away anytime soon, either. They recently underwent a rather large expansion and currently employ over 800 people overseas. Shark vacuums aren't the only product that this company makes in China, either. China's factories also manufacture all the company's Ninja
products, including blenders, food processors, and similar kitchen goodies. It's all China-based!What parts are not covered by a limited 5-year warranty. When SharkNinja says "wearable," they mean parts of your vacuum that are prone to wear
and tear. This includes (but is not limited to) parts that require regular replacement, such as filters, bags, and similar items. Published January 1st, 2021 6:00 PM Is the floor roller's inactivity in Shark Navigator
Lift-Away Pro Vacum models which we are going to discuss in this article. The most common reason why the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator. Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working is due to Switch that has malfunctioned in the Shark Navigator is not working in t
Shark Navigator Brush Roller correctly. The handle needs to be straight and the Brush Roller should work. There are many scenarios where the user's
pet's hair got stuck in the roller and the roller and the roller was not working as intended. Remove all hairs and other debris and try again. If all is in vain. You can buy it here (Amazon.) You will need to follow these steps to replace or bypass the
switch.Open All the Screws under the shark navigator vacuum.Green screws are hidden ones, you need to remove two small wheels and the cover by removing it. Internals will be shown. You will see the green switch on the side of the handle. Remove
the switch; Now you can replace it or Bypass it by cutting the wire, joining them in the tap or cap. Your Shark Navigator Brush Roller should start working and it will now work from any angle. The process is the same as above. First, you need to open the Shark Navigator screws. Open the body and replace the belt. You can buy the
belt and brush roller here (Amazon). If the floor roller of your Shark Navigator vacuum is not spinning while the vacuum operates, this article provides solutions to address the issue. The reasons for the roller's inactivity, such as a malfunctioning switch or debris obstruction, are discussed along with practical fixes. From correctly setting the brush
roller to removing debris and even replacing components like the switch or belt, these steps offer effective remedies for restoring the proper functioning of your Shark Navigator vacuum won't start. If the vacuum is not
plugged into the outlet correctly, it will not turn on. This is why it is important to check that the cord is completely plugged into the outlet. Vacuums may also draw a lot of power when first turning on, so make sure that the breaker on the outlet. If your
outlet does not contain a reset button, simply locate your circuit breaker panel (usually located in the basement of most homes) to reset the outlet. Simply checking that it may be on or off can help solve the problem. In order to reset the Motor Thermostat: Move the power
button to the "O-Off" positionUnplug the vacuumCheck for a clogged hose or filter; unclog the hose and replace the filterWait 45 minutes for the vacuum to cool; then plug in the vacuumCheck for a clogged hose or filter; unclog the hose and replace the filterWait 45 minutes for the vacuum to cool; then plug in the vacuum to cool; the plug in the vacuu
picking up dirt and debris when being used. If the dust cup is too full, there is no space for the dirt to go when you are vacuum in still not picking up dirt after emptying the dust cup, keep reading for other options to fix the suction. If no dirt or debris is being sucked up by the vacuum
there may be something blocking the airway. There are two places where you can check for a blockage: the dust cup air duct, stand the vacuum upright and remove the dust cup. Now you can disconnect the super stretch hose and check for clogs in the air
duct behind the dust cup. If that is not the case, check for a clog near the roller brush. First, lay the vacuum down. Next, check the opening with scissors, carefully cutting away any debris. If both your foam filter and felt filter have not been cleaned in the past month, this may be why
your vacuum has lost suction. To clean the foam and felt filters, remove the dust cup and pull out the two filters dry fully before putting them back into the vacuum. If your vacuum is still not picking up dirt, you may need to replace the
there is no obvious split in the hose, there could be micro cracks causing loss of suction. Luckily, these hoses are fairly inexpensive and are available on Amazon and directly from Shark. Unfortunately, if none of the other solutions worked, your motor is going bad. Most of the time, a new motor costs as much as the vacuum itself and is not easy to
your fingers. You may need to manually turn the roller to get to the debris on the other side. Repeat until all of the debris is clear. The nozzle needs to be completely attached so that the bottom. Simply push down on the handle when the vacuum
head is on the floor to fully complete the connection. If you are still having difficulties with this, something may be blocking the connection. Clear out any debris and try again. If the vacuum does not stand on its own, the latch may be broken. Call customer service to inquire about latch replacement options. When you buy the vacuum you have a 5
year warranty, so broken pieces are easily replaceable. Squeeze the two tabs at the bottom of the nozzle on the back and pull the hose off. In the L-shaped plastic base, check to make sure all debris is cleared and there isn't anything stuck that could cause the hose to cease suction. Next, check the hose itself. Feel along-side the hose to check for a
blockage. If a blockage is present, use a tool to pull out the blockage in the hose, check the suction release valve at the handle of the hose. There are two arrows on the valve; make sure they are turned all the way to the right so that the valve cannot move anymore. Another place to check for clogs is in the hose that attaches to
 the base of the vacuum. Lean the vacuum all the way down to the floor, pull the hose from the base, and check for blockages. The side of the vacuum also detaches to the main body of the vacuum also detaches; make sure there is nothing blocking this pathway. The last place to check for clogs is in the tube on the main body of the vacuum. Click the red
button that releases the tube from the main body. Check for clogs in the tube. If there are no obstructions in any of the hoses, unclip the back hose from the body of the vacuum. If you cannot feel air being sucked into this compartment, check the filter. Take off the dirt bin by pressing the grey tabs that connect it to the main body of the vacuum. At
the base of where the bin sits is the filter component. Put your hand over this component and turn on the vacuum body, the problem lies in the cyclone assembly. However, if you do not feel air coming from the filter, there is most likely a problem with
the motor or fan and you will have to contact Shark. If you can feel air coming from the filter but not the hose base, take the bin out. Open the component over the trash, and tap the top, where the tiny dirt particles will collect in the filter
at the base. If you have access to compressed air (you can go to a gas station), blow air over the top to release the fine particles. Do not blow with your mouth as moisture can cause the cyclone assay to grow mold. An awesome team of students from our education program made this wiki. Shark Navigator Lift-Away Deluxe is a blue vacuum cleaner
with model number NV360. The vacuum is not picking up any dirt when in use. If the vacuum cleaner filters are full, this could mean that the the vacuum cleaner is not picking up all the dirt since the dust is not being separated from the circulating air via the filter. On average, the foam and felt filters last three months and the HEPA filter lasts two
years. To clean the filters, tap the major dust out out of the filter over a trash can. Then, wash the filters becomes clear. Let the filters dry completely before reusing them. If cleaning the filter over a trash can. Then, wash the filters dry completely before reusing them. If cleaning the filter over a trash can. Then, wash the filters dry completely before reusing them. If cleaning the filter over a trash can. Then, wash the filters dry completely before reusing them.
the foam and felt filter replacement guide. Click here for the HEPA filter replacement guide. If the dust cup, unclick the latches from the sides of the clear body of the vacuum and pull them down to slide out the container. Empty the dust in the
cup and secure the cup back in place by clicking the latches back together. If an object is stuck in the vacuum's air path, the object prevents the dust from reaching its designated container. Also, an object or an accumulation of various dust on the roller brush could be blocking the latches back together. If an object prevents the dust from picking up dust. To resolve
this issue, first locate the position of the object by checking the bottom of the vacuum with the roller brush. If the object is not found, check the air pathways, the tubes can be detached by pulling and simultaneously pressing on the latches on the two sides of the
connection. Remove the stuck debris. If the object is on the roller brush, cleaning the roller brush, cleaning the roller brush, carefully cut out the debris accumulated around the roller brush, cleaning the object. If
the tube is making a hissing noise, there could be air leaking from the tube which prevents the vacuum from picking up dust. The tube's body may have been damaged by fast moving debris or the connection of the tube which prevents the vacuum from picking up dust. The tube's body may have been damaged by fast moving debris or the connection of the tube which prevents the vacuum from picking up dust. The tube's body may have been damaged by fast moving debris or the connection of the tube which prevents the vacuum from picking up dust.
tape. If the connection is loose, tighten the connection until the hissing noise is gone. If the power button is not set to position II, which runs the roller brush. If the button does not work, here is the link to the power button replacement guide. Another reason is that the
roller brush could be broken. Here is a link to the roller brush is not clean, an accumulated around the roller brush is not clean, check if the brush is intact. Additionally, the roller brush may not be spinning
because the motor stopped running. The roller brush has its own motor to run the roller brush lost its mechanism. To replace the motor, click here. If the belt connecting the motor to the roller brush lost its mechanism. To replace the motor, click here. If the belt connecting the motor to the roller brush lost its mechanism.
suction might be too low. Make sure the power button is on the right setting for the respective surface being vacuumed. Position I is for bare floors and position II is for bare floors and position II is for bare floors and position II is for carpets and rugs. Also, try adjusting the suction release collar clockwise on the handle to balance the airflow and raise the suction to the needed level. A bad smell is coming from the
vacuum. If the vacuum cleaner's filters are full, there could be a bad smell due to the dirt comes out. If cleaning the filter does not help eliminate the smell, then the filter needs to be replaced. Click here for the foam and felt
filters replacement quide. Click here for the HEPA filter replacement quide. If the dust cup is full, the collected dust has no outlet. In this case, the cup needs to be emptied out. To empty the dust in the cup and secure the cup back in place by clicking
the latches back together. If an object is stuck in the vacuum's air paths, the object prevents the dust from reaching its designated container and might cause the bad smell. To resolve this issue, first locate the position of the object by checking the
bottom of the vacuum with the roller brush. If the object is not found, check the air pathways such as the tubes and handle of the vacuum. If the object is stuck in the air pathways, the tubes can be detached by pulling and simultaneously pressing on the latches on the two sides of the connection. Remove the stuck debris. If the object is on the roller
brush, cleaning the roller brush would solve this problem. To clean the roller brush carefully cut out the debris accumulated around the roller brush can be taken out (see replacement quide) to ease the process of retrieving the object. When the power switch is on, the vacuum does not switch on. If the
vacuum does not turn on, the power cord could be plugged incorrectly into the power socket. Check if the vacuum turns on by plugging the cord into another power socket, as a failing power socket does not turn on, the button might not be switching
between the power and different surface settings. Through the vibration of the vacuum, the wire connection of the power button itself is damaged or broken. Follow the guide on how to replace the power button. If the vacuum does not turn on, the
problem may pertain to the power cord. If the power cord shows exposed wire, electric tape can be used to temporarily cover the wire for safety, but it would be safer to replace it. If the vacuum turns on only at a particular orientation of the power cord, replacing the power cord will fix the vacuum. When the airflow is restricted, the main motor shuts
down as a safety mechanism. Check to see if anything is blocking the airflow such as a stuck object. If the main motor is broken, it cannot be easily replaced like the other components as there is plastic moulded around the motor. If the wacuum does not turn on, the motherboard, which controls the vacuum's functionalities, might have failed. Here is a
link to motherboard replacement. The vacuum is more difficult to maneuver and push around than usual. If the wheels are not spinning, the vacuum decomes hard to push. Look at the bottom of the vacuum is more difficult to maneuver and push around than usual. If the wheels are not spinning, the vacuum decomes hard to push.
to push. One reason could be that the power button is not set to position II, which runs the roller brush is not clean, an accumulation of debris
can be blocking its movement. To clean the roller brush, carefully cut out the debris accumulated around the roller brush may not be spinning because the motor stopped running. The roller brush has its own motor separate from the main motor to run the roller brush mechanism.
To replace the motor, click here. If the belt connecting the motor to the roller brush lost its mechanical connection, either replace or reconnect the belt with the help of this quide. If an object is stuck in the vacuum's motion. Also,
an object or an accumulation of various dust on the roller brush movement keeping it from picking up dust. To resolve this problem, first locate the position of the vacuum. If the object is stuck
in the air pathways, the tubes can be detached by pulling and simultaneously pressing on the latches on the roller brush, cleaning the roller brush, carefully cut off the debris accumulated around the roller brush. If the object
is severely stuck, the roller brush can be taken out (see replacement guide) to ease the process of retrieving the object. If the vacuum is hard to push, the suction could be too high. Make sure the power button is on the right setting for the respective surfaces. Position I is for bare floors and position II for carpets and rugs. Try adjusting the grey
suction release collar on the handle counterclockwise to balance the airflow and lower the suction to the needed level. The noise level of the vacuum is too high to be considered normal or the vacuum makes sounds that are very different from its regular noises. If an object is stuck in the vacuum's air path, the air circulation is interrupted and the
vacuum would be making abnormal noises. Also, an object or an accumulation of various dust on the roller brush could be blocking the bottom of the object by checking the bottom of the vacuum with the roller brush. If the object is not found, check the air
pathways such as the tubes and handle of the vacuum. If the object is stuck in the air pathways, the tubes can be detached by pulling and simultaneously pressing on the latches on the roller brush would solve this problem. To clean the roller brush,
carefully cut out the debris accumulated around the roller brush. If the object is severely stuck, the roller brush can be taken out (see replacement guide) to ease the process of retrieving the object. If the vacuum would be straining to separate the dust from the circulating air from the dust via the filter, therefore
creating an abnormal noise. On average, the foam and felt filters last three months and the HEPA filter strain dust out out of the filters over a trash can. Then, wash the filters dry completely
before reusing them. If cleaning the filter does not help clear the dust, then it needs to be replacement guide. Shark Navigator Lift-Away Deluxe NV360 HEPA Filter Replacement from picking up
dust. The tube's body may have been damaged by fast moving debris or the connection of the tube, it should be plugged with tape. If the connection is loose, tighten the connection until the hissing noise is gone.
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